Strategy • Precision • Impact

New America Community College Drop-Off Survey November 2022

[&]quot;Aspirants" - Considered, stopped: n= 500

	Continuer	Stop-out	New Student	Aspirants
Weighted N=	500	500	141	500
Unweighted N=	500	500	141	500

INTRODUCTION

For this survey, we want to get your opinions on several issues. Before we get to specific issues, please answer a few questions about who you are and a few general questions.

INITIAL DEMOGRAPHIC QUESTIONS

Here are some questions about yourself, just for statistical purposes...

Q1. Which of the following best describes your gender? Select all that apply

Man	37	34	32	42
Woman	59	64	64	54
Nonbinary	3	2	4	3
Prefer to self-describe (specify)	0	0	0	1
Prefer not to answer	1	0	1	0

Q2. What is your age?

Enter a number

Under 18 { Terminate }				
18-24 years	65	26	66	50
25-29 years	15	10	11	9
30-34 years	7	8	7	11
35-39 years	4	11	7	7
40-44 years	3	11	3	6
45-49 years	2	8	1	5
50-54 years	2	6	4	4
55-59 years	1	6	1	3
60-64 years	1	5	1	3
65-69 years	0	4	1	1
70-74 years	0	4	0	1
Over 74 years	0	1	0	0
Refused	0	0	0	0
Under 30	79	35	77	59
30 - 39	11	19	14	18
40 - 49	6	19	4	11
50 - 64	4	17	5	10
65 & over	0	9	1	2

[&]quot;Continuers" – Enrolled anytime from 1/21 through 2022 and continued enrollment in fall 2022: n= 500

[&]quot;Stop-outs" - Enrolled anytime between spring 2021 and 2022, stopped: n= 500

[&]quot;New Students" - Considered, enrolled in fall 2022: n= 200

Q3. In which state do you live? Select one

5	3	5	2
12	9	11	10
13	16	18	15
4	6	5	8
21	23	24	24
7	9	8	7
13	11	13	13
8	7	9	7
17	15	7	14
17	12	16	12
17	22		23
41	44	45	44
25	22	16	21
	13 4 21 7 13 8 17 17 17	12 9 13 16 4 6 21 23 7 9 13 11 8 7 17 15 17 12 17 22 41 44	12 9 11 13 16 18 4 6 5 21 23 24 7 9 8 13 11 13 8 7 9 17 15 7 17 12 16 17 22 23 41 44 45

Q4. Just to make sure we have a representative sample, please choose one or more of these racial or ethnic groups that you identify with. [**RANDOMIZE CHOICES**]
Select all that apply

White or Caucasian	43	51	39	47
Black or African American	23	26	34	30
Latino/Latina or Hispanic	29	17	17	17
Asian American or Pacific Islander	8	4	4	4
Native or Indigenous American	5	5	10	7
Middle Eastern	2	1	1	0
None of these/Other	2	2	2	2

Q5. Were you enrolled at any type of 2- or 4-year college or degree program after high school such as a vocational school, community college, college, or university at any time between January 2021 and July 2022?

Yes, public vocational or technical college				
{GOTO Q7}	18	18	0	0
Yes, public community college {GOTO Q7}	31	56	0	0
Yes, public 2-year college (GOTO Q7)	26	26	0	0
Yes, public 4-year college or university				
{GOTO Q8}	19	0	0	0
Yes, private 2- or 4-year college or				
university {GOTO Q8}	7	0	0	0
No, not enrolled {GOTO Q6}	0	0	100	100
Not sure				

Q6. (IF Q5=6, NO) Were you ever considering enrolling in a public vocational or technical college, community college, or 2-year college in the fall of 2022?

Yes, considered enrolling (GOTO Q7) 100 100 No, did not consider enrolling..... {TERMINATE}

Q7. And are you currently enrolled in a public vocational or technical college, community college, or 2-year college, or did you graduate, or are you no longer enrolled?

Currently enrolled (GROUP 1 GOTO Q10; GROUP 3 GOTO Q14} 100 0 100 0 Graduated....... {TERMINATE} Not enrolled, did not graduate (GOTO Q9) 100 0 100

Q8. {ASK IF Q5=4,5 - PUBLIC 4-year OR PRIVATE 2- or 4- YEAR} And since then, did you decide to transfer to and are now enrolled in either a public vocational or technical college, community college, or public 2-year college?

Select one

Yes, transferred..... 100 No, did not transfer{TERMINATE}

Q9. {ASK IF Q7=3} Are you currently enrolled in any of the following?

Public 4-year college or university {**TERMINATE**} Private 2- or 4-year college or university For-profit 2- or 4-year college or university None of the above {GROUP 2 GOTO Q12; GROUP 4 GOTO Q13}.....

100 100

CODE AS "CONTINUERS" IF Q5=1,2,3. AND Q7=1., OR Q5=4,5. AND Q8=1.

CODE AS "STOP-OUTS" IF Q5=1.2.3. AND Q7=3 AND 9=4.

CODE AS "NEW STUDENTS" IF Q6=1. AND Q7=1.

CODE AS "ASPIRANTS" IF Q6=1. AND Q7=3. AND Q9=4.

Q10. {ASK OF GROUP 1} At any point in your current program did you stop enrolling in your program? Select one

Yes, stopped out sometime between January 2021	
and July 2022	32
Yes, stopped out before January 2021	18
No	46
Not sure	5

Q11. {IF PREV = Yes} For what reason or reasons did you continue your program? Be specific

Complete education/finish degree	19
Success/goals/better self	9
Job opportunity/career	12
Family	
Financial reasons	5
Other	46
Refused	0
Don't know	3

Q12. {**ASK OF GROUP 2**} You indicated that you were enrolled in a public vocational or technical college, community college, or 2-year college before fall 2022 but are no longer enrolled. Below are some reasons that people have said they did not enroll. For each one, please indicate if for you personally this was a major reason, a minor reason, or not a reason at all for why you did not enroll. {**RANDOMIZE**} Select one for each option

Sorted by "Major Reason"

12f. Had to work	42
12d. Could no longer afford a program	34
12I. Had a loss of self-motivation or	
ambition	27
12h. Had to provide care for a child	24
12e. Had a personal health issue	20
12a. The overall uncertainty because of	
the pandemic	19
12g. Had to provide care for another adult	
in my household	18
12j. The overall uncertainty because of	
the economy	18
12i. There were more job opportunities	17
12k. Had a loss of employment	15
12c. Did not have the technology or	
internet access to take classes online	12
12b. Did not want to take classes in the	
new learning mode (whether fully in-	
person, hybrid, or fully online)	12
12m. Other (specify)	11
• • •	

a.	The overall uncertainty because of the pandemic	
	Major reason Minor reason Not a reason at all	19 20 62
b.	Did not want to take classes in the new learning mode (whether fully in-person, hybrid, or fully online)
	Major reason Minor reason Not a reason at all	12 18 70
C.	Did not have the technology or internet access to take c	lasses online
	Major reason Minor reason Not a reason at all	12 14 74
d.	Could no longer afford a program	
	Major reason Minor reason Not a reason at all	34 21 44
e.	Had a personal health issue	
	Major reason Minor reason Not a reason at all	20 17 64
f.	Had to work	
	Major reason Minor reason Not a reason at all	42 22 37
g.	Had to provide care for another adult in my household	
	Major reason Minor reason Not a reason at all	18 13 69

h.	Had to provide care for a child	
	Major reason Minor reason Not a reason at all	24 15 62
i.	There were more job opportunities	
	Major reason Minor reason Not a reason at all	17 20 63
j.	The overall uncertainty because of the economy	
	Major reason Minor reason Not a reason at all	18 22 60
k.	Had a loss of employment	
	Major reason Minor reason Not a reason at all	15 14 71
l.	Had a loss of self-motivation or ambition	
	Major reason Minor reason Not a reason at all	27 28 44
m.	Other (specify)	
	Major reason Minor reason Not a reason at all	11 7 82

Q13. {ASK OF GROUP 4} You indicated that you considered enrolling in a public vocational or technical college, community college, or 2-year college this fall but did not. Below are some reasons that people have said they did not enroll. For each one, please indicate if for you personally this was a major reason, a minor reason, or not a reason at all for why you did not enroll. {RANDOMIZE} Select one for each option

Sorted by "Major Reason"

13f. Had to work13d. Could no longer afford a program	47 39	
13I. Had a loss of self-motivation or ambition	34	
the economy	29	
the pandemic	25	
13h. Had to provide care for a child	24	
13i. There were more job opportunities	22	
13e. Had a personal health issue	20	
13c. Did not have the technology or		
internet access to take classes online	18	
13g. Had to provide care for another adult		
in my household	17	
13k. Had a loss of employment	17	
13b. Did not want to take classes in the		
new learning mode (whether fully in-		
person, hybrid, or fully online)	12	
13m. Other (specify)	9	
Total Guior (opoony)	ŭ	
a. The overall uncertainty because of the pandemic		
Major reason	25	
Minor reason	31	
Not a reason at all	44	
b. Did not want to take classes in the new learning mode (whether full	y in-person, hybrid, or fully	online)
Major reason	12	
Minor reason	24	
Not a reason at all	64	
110t a 10a3011 at all	U T	
c. Did not have the technology or internet access to take classes onlin	ne	
Major roopen	40	
Major reason	18	
Minor reason	20	

Not a reason at all.....

63

d.	Could no longer afford a program	
	Major reason Minor reason Not a reason at all	39 25 36
e.	Had a personal health issue	
	Major reason Minor reason Not a reason at all	20 24 56
f.	Had to work	
	Major reason Minor reason Not a reason at all	47 19 34
g.	Had to provide care for another adult in my household	
	Major reason Minor reason Not a reason at all	17 19 64
h.	Had to provide care for a child	
	Major reason Minor reason Not a reason at all	24 12 64
i.	There were more job opportunities	
	Major reason Minor reason Not a reason at all	22 22 56
j.	The overall uncertainty because of the economy	
	Major reason Minor reason Not a reason at all	29 33 38

k.	Had a loss of employment				
	Major reason Minor reason Not a reason at all				17 18 65
I.	Had a loss of self-motivation or ambition				
	Major reason Minor reason Not a reason at all				34 32 34
m.	Other (specify)				
	Major reason Minor reason Not a reason at all				9 9 82
Q14. { Select	ASK OF ALL) What is the highest level of edu	cation tha	t you hav	e compl	eted?
Hiç Vo So As 4-y Gr	the 11th Grade	1 30 5 43 7 8 4 0	1 22 7 67 1 0 0	7 57 1 27 6 1 0	3 71 3 20 1 1 1
Po	S./Less ost H.S ollege graduate or post-grad	32 56 12	23 76 0	65 34 1	74 24 1

Q15. {ASK OF ALL} What is the highest level of education you want to complete? Select one

1 - 11th Grade	0	1	3	2
High School Graduate or equivalency	14	9	29	30
Vocational or technical school	6	9	2	7
Some college but no degree	18	32	7	8
Associate degree	12	19	13	17
4-year college graduate or bachelor's degree	30	19	30	25
Graduate School or advanced degree	18	6	13	8
Prefer not to answer	1	6	1	3
H.S./Less	15	10	32	31
Post H.S.	36	60	23	32
College graduate or post-grad	48	25	44	33

Q16. {ASK OF GROUP 2,4} How likely do you think it is that you will enroll in a public vocational or technical college, community college, or 2-year college in the future? Select one

Very likely	26 20	27 38 22 9 4
Very/somewhat likelyA little/not likely		65 31

Q17. {IF Q16=1,2} When do you think you would be likely to enroll in a public vocational or technical college, community college, or 2-year college in the future? Select one

Spring 2023	17	18
Summer 2023	15	17
Fall 2023	29	29
Later than 2023	24	23
I am not likely to enroll	3	2
Not sure	12	12

Q18. {ASK OF GROUPS 1, 3} Are you enrolled part-time or full-time? Select one

Part-time	45	45
Full-time	51	48
Not sure	4	7

Q19. {GROUP 1} Compared to the last semester that you were enrolled in, did you increase your course load, decrease your course load, or keep your course load the same this semester? Select one

Increased course load	46
Decreased course load	21
Kept course load the same	29
Not sure	4

Q20. {**ASK OF GROUP 1**} How many terms or semesters have you completed? Select one

1	11
2	29
3	
4	17
5 or more	9
Not sure	3

Q21. {ASK OF GROUP 1, 3} How many terms or semesters do you need to complete your degree? Select one

1	5	6
2	14	21
3	15	12
4	31	22
5 or more	30	23
Not sure	4	16

Q22. {**ASK OF GROUPS 1, 3**} Below is a list of program areas and career paths that some programs may offer. Please indicate which one best describes the program you are pursuing. {**ROTATE**} Select one

Health sciences	18 13	23 18
Education	14	8
Public, legal, and social services	10	6
Engineering and architecture	6	8
Manufacturing, construction, repair, as	nd	
transportation	7	5
Computer and information sciences	7	5
Communications and design	6	3
Protective services	4	1
Academic	4	0
Consumer services	2	3
Agriculture and natural resources	1	4
Other (Specify)	5	13
Undecided	3	5

Q23. {ASK OF GROUPS 1, 3} Do you need a professional license to work in the field you are pursuing? Select one

Yes	71	66
No	20	19
Not sure	9	15

Q24. {**ASK OF GROUPS 1, 3**} {**ASK IF PREV=YES**} Do you need to finish your program in order to qualify for a professional license?

Select one

Yes	90	89
No	9	9
Not sure	1	2

Q25. {ASK OF GROUPS 2,4} Do you need a professional license to work in the field you were previously considering pursuing?

Select one

Yes	37	47
No	54	35
Not sure	9	18

Q26. {ASK OF GROUPS 2,4} {ASK IF PREV=YES} Do you need to finish your program you were previously considering pursuing in order to qualify for a professional license? Select one

Yes	69	66
No	24	24
Not sure	7	10

Q27. {ASK OF GROUP 2} {IF Q25=NO} If you needed a professional license to work in the field you were pursuing, how likely would you have been to continue your program? Select one

Very likely	24	31
Somewhat likely	30	28
A little likely	14	21
Not at all likely	21	11
Not sure	11	8
Very/somewhat likely	54	59
A little/not likely	35	33

Q28. {ASK OF GROUP 2} At the time you stopped enrollment, were you enrolled part-time or full-time? Select one

Part-time	38
Full-time	55
Not sure	7

Q29. {ASK OF GROUP 2} How many terms or semesters had you completed?

Select one

1	18
2	30
3	22
4	9
5 or more	11
Not sure	11

Q30. {ASK OF GROUP 2} How many terms or semesters were you from completing your degree? Select one

1	9
2	18
3	13
4	14
5 or more	22
Not sure	23

Q31. {ASK OF GROUP 2} Below is a list of program areas and career paths that some programs may offer. Please indicate which one best describes the program you were pursuing. {ROTATE} Select one

Business and marketing Health sciences Public, legal, and social services	17 17 8
Education	7
Computer and information sciences	7
Manufacturing, construction, repair, and	
transportation	5
Engineering and architecture	4
Academic	4
Communications and design	3
Consumer services	3
Agriculture and natural resources	2
Protective services	2
Other (Specify)	13
Undecided	9

Q32. {ASK OF GROUP 2} What would need to change for you to re-enroll in your program? Be specific

Money	38
Health/age	11
Time	7
Location/transportation	3
Other	38
Refused	1
Don't know	2

Q33. {ASK OF GROUP 4} What would need to change for you to enroll in the program you were considering at a community college, vocational, technical, or two-year public school? Be specific

Money	39
Health/age	4
Time	6
Location/living situation/transportation	5
Family responsibilities	5
Don't want to/lack of motivation	6
Other	29
Refused	0
Don't know	5

Q34. {ASK OF ALL} How concerned are you about the current rate of inflation, or rising prices? Select one

Extremely concerned Very concerned	31 34	49 23	26 37	39 27
Moderately concerned	28	18	28	21
Slightly concerned	4	4	6	7
Not concerned at all	1	4	2	3
Not sure	2	2	1	3
Extremely/ very concerned	65	71	63	66
Moderately/ slightly/not concerned	33	26	35	31

Q35. {ASK OF GROUPS 2,4}

(GROUP 2 INTRO) Now you are going to see a list of situations that some people say would make them reenroll in their program. Please indicate how likely you would be to enroll in a program for each situation. **(RANDOMIZE A-P)**

(GROUP 4 INTRO) Now you are going to see a list of situations that some people say would make them enroll in a program at a public vocational or technical college, community college, or 2-year college. Please indicate how likely you would be to enroll in a program for each situation. **(RANDOMIZE A-P)**Select one

Sorted by "Very Likely"

35d. Tuition for the program was free	50	64
were free35b. You could afford the tuition for the	44	57
program	38	54
academic support, career counseling, food, housing, health services, etc.)	34	47
internet	35	45
35c. Living expenses decreased	33	45
hybrid)	32	45
hours	30	44
35a. Tuition for the program decreased	32	41
was forgiven	33	38
35o. Rate of inflation went down35n. You knew your student loan	29	37
repayments would be affordable even if your earnings were lower than expected	28	37
in order to get a professional license for the job or career you are pursuing	30	34
responsibilities at home	23	30
childcare	18	24
35p. Other (please specify)	12	10
(P (P	•-	. •

50

30

67

21

a.	Tuition for the program decreased		
	Very likely	32 19 14 16 8 11	41 24 18 6 6 5
	Very/somewhat likely	51 30	65 24
b.	You could afford the tuition for the program		
	Very likely	38 19 11 13 7 12	54 18 11 6 5 6
	Very/somewhat likely A little/not likely	57 24	72 17
c.	Living expenses decreased		
	Very likely	33 17 14 16 4 15	45 22 15 7 4 8

Very/somewhat likely

A little/not likely

	d.	Tuition	for	the	program	was free
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Very likely	50 14 8 12 6 11	64 13 8 6 5 5
Very/somewhat likely A little/not likely	63 20	77 13
Textbooks and course materials were free		

e.

Very likely	12	57 17 12 6 4
Very/somewhat likely A little/not likely	58 26	74 18

f. You needed to complete the program in order to get a professional license for the job or career you are pursuing

Very likely	18 16 15	34 25 17 7
Not sure Does not apply to me Very/somewhat likely A little/not likely	6 15 48 31	59 59 24

g.	You had	access	to free	high-speed	internet
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	Very likely	35 14 13 14 5	45 20 12 6 5
	Very/somewhat likely A little/not likely	50 27	65 18
h.	You no longer had caregiving responsibilities at ho	ome	
	Very likely Somewhat likely A little likely Not at all likely Not sure Does not apply to me	23 13 12 16 5 30	30 18 12 8 5 26
	Very/somewhat likelyA little/not likely	36 28	48 21
i.	You had access to affordable childcare		
	Very likely	18 11 9 14 4	24 11 11 7 4 42

Very/somewhat likely

A little/not likely

35

19

29

23

j. The program you were interested in was offered in your preferred learning mode (whether online, inperson, or hybrid)

Very likely	32	45
Somewhat likely	19	21
A little likely	16	16
Not at all likely	13	5
Not sure	7	6
Does not apply to me	13	7
Very/somewhat likely	51	66
A little/not likely	29	21

k. Your institution offered flexible scheduling and services (like financial aid or advising) during non-business hours

Very likely	21 19 13 6	44 22 16 7 6 7
Very/somewhat likelyA little/not likely		65 22

I. You received more support from your institution (such as financial aid, academic support, career counseling, food, housing, health services, etc.)

Very likely	34	47
Somewhat likely	18	23
A little likely	17	13
Not at all likely	14	6
Not sure	5	5
Does not apply to me	13	6
Very/somewhat likely	52	70
A little/not likely		19

m. Your outstanding student loan debt was forgiven

Very likely	33	38
Somewhat likely	11	13
A little likely	7	9
Not at all likely	14	6
Not sure	4	5
Does not apply to me	31	29
Very/somewhat likely	44	51
A little/not likely		15

n. You knew your student loan repayments would be affordable even if your earnings were lower than expected

Very likely	28	37
Somewhat likely		21
A little likely		15
Not at all likely	16	8
Not sure	7	8
Does not apply to me	19	10
Very/somewhat likely	44	58
A little/not likely	30	23

o. Rate of inflation went down

Very likely	29	37
Somewhat likely	18	25
A little likely	16	17
Not at all likely	18	8
Not sure	8	7
Does not apply to me	11	6
Very/somewhat likely	47	62
A little/not likely		25

p. Other (please specify)

Very likely	5 4	10 5 6 4 10 64
Very/somewhat likely A little/not likely	17 11	16 10

Q36. {ASK OF GROUPS 1, 3} What is the current learning model for your program? {ROTATE 1-4, 4-1} Select one

Fully in-person	23	28
Mostly in-person with some online	39	30
Mostly online with some in-person	23	16
Fully online	14	22
Other (specify)	0	0
Not sure	1	4

Q37. {ASK OF GROUP 2} What was the learning mode for the program you had been enrolled in? {ROTATE 1-4, 4-1}

Select one

Fully in-person	48
Mostly in-person with some online	22
Mostly online with some in-person	13
Fully online	14
Other (specify)	1
Not sure	2

Q38. {ASK OF GROUPS 1, 2, 3} How satisfied are you with the instructional quality of online classes? Select one

Very satisfied	35	20	38
Somewhat satisfied	42	30	33
A little satisfied	17	19	13
Not satisfied at all	3	10	11
Not sure	2	21	4
Very/somewhat satisfied	77	50	71
A little/not satisfied	20	29	25

ROTATE NEXT TWO QUESTIONS

Q39. {ASK OF ALL} Overall, how would you rate the instructional quality of online courses? Select one

Excellent	31	13	35	17
Good	35	31	33	31
Just fair	26	25	22	26
Poor	5	7	6	5
Not sure	1	3	1	3
Haven't taken any online courses	1	20	3	17
Excellent/good	66	44	67	49
Just fair/poor	32	33	28	31

Q40. {ASK OF ALL} Overall, how would you rate the instructional quality of in-person courses? Select one

Excellent	42	30	43	29
Good	36	42	37	35
Just fair	17	16	9	18
Poor	3	3	1	2
Not sure	1	3	1	3
Haven't taken any in-person courses	2	7	9	12
Excellent/good	78	72	80	65
Just fair/poor	19	18	10	20

Q41. {ASK OF ALL} What type of learning model would you prefer? {ROTATE 1-3, 3-1} Select one

Fully in-person	35	34	40	24
A mix of in-person and online	42	40	27	44
Fully online	20	19	29	27
Other	2	1	3	1
Not sure	2	7	1	5

Q42. {IF Q41=Fully In Person} Which of the following best describes why you prefer fully in-person? {RANDOMIZE 1-8}

Select one

Better able to concentrate in a classroom setting Better able to interact and develop relationships with	18	23	26	20
other students and faculty	18	14	14	17
Better able to get live feedback and questions answered	14	18	16	17
My program of study requires hands-on technical				
training	14	13	18	12
It improves the quality of the education	14	11	11	11
It is what I am used to	9	9	9	7
It gets me out of the house	8	6	2	7
I don't have the technology or internet at home to				
access online classes	3	2	4	6
Other (specify)	1	3	0	2
None of the above	1	1	2	2

Q43. {**IF Q41=A mix of in-person and online**} Which of the following best describes why you prefer a mix of in-person and online? {**RANDOMIZE 1-7**} Select one

Allows my schedule to be more flexible	26	32	34	31
Enables some in-person interaction and developing relationships with students and faculty	16	14	18	17
Improves the quality of the education compared to	10	14	10	17
fully online	10	14	11	19
Reduces the amount of time spent commuting to a				
classroom	11	12	13	10
Gets me out of the house	11	9	13	7
Allows me to provide care for a family member or				
person that I live with	12	9	5	8
It helps reduce the risk of catching or spreading				
COVID-19	11	6	5	6
Other (specify)	0	1	0	1
None of the above	1	1	0	1

Q44. {IF Q41=Fully online} Which of the following best describes why you prefer fully online? {RANDOMIZE 1-8}

Select one

Able to take classes on my own schedule	20	32	22	33
Prefer to be at home instead of a classroom	13	16	24	14
Allows me to provide care for a family member or				
person that I live with	9	11	17	11
It is safer in terms of reducing the risk of COVID-19				
diagnosis	16	12	7	7
Not having to or being unable to commute to a				
classroom	12	12	7	10
Better able to concentrate at home	10	8	5	14
Able to access classes from all over the world	10	4	2	5
It is cheaper than other learning modes	6	5	10	3
Other (specify)	0	1	5	2
None of the above	2	0	0	2

Q45. {**ASK OF ALL**} Compared to a course taken in-person in a classroom, do you think a course taken online provides {**ROTATE 1-2, 2-1**}:

Select one

Better instructional quality than in-person	37	20	29	20
Worse instructional quality than in-person	32	33	32	30
The same instructional quality as in-person	27	28	34	36
Not sure	4	19	5	15

Q46. {**ASK OF ALL**} As you may know, many programs moved from in-person to online during the pandemic, and many remain available online now. In general, do you think moving courses from in-person to online instruction generally increases the quality of courses, decreases the quality, or makes no difference? {**ROTATE 1-5, 5-1**}

Select one

Increases the instructional quality – a lot	17	11	11	11
Increases the instructional quality – a little	23	11	13	15
Makes no difference	25	27	27	28
Decreases the instructional quality – a little	22	26	27	24
Decreases the instructional quality – a lot	10	14	18	12
Not sure	3	11	4	11
Increases the instructional quality	39	22	24	26
Decreases the instructional quality	32	40	45	36

Q47. {ASK OF GROUPS 1, 2, 3} Overall, how would you rate the job your institution did or has done adapting to online education? Select one

Excellent	26	12	23
Good	36	27	35
Just fair	23	20	26
Poor	5	8	2
My institution did not move online	6	6	5
Not sure	3	10	5
Not applicable / did not take online classes	1	17	4
Excellent/good	61	39	59
Just fair/poor	28	28	28

Q48. {**ASK OF GROUP 4**} Overall, how would you rate the job colleges and universities have done adapting to online education? Select one

Excellent	19
Good	40
Just fair	25
Poor	3
Not sure	12
Excellent/good	59
Just fair/poor	29

Q49. {**ASK OF GROUPS 1,3**} Now you are going to see a list of services that some institutions provide. For each one, please indicate if your institution provides it and you have used it, provides it but you haven't used it, does not provide it but you would use it if they did, or does not provide it and you would not use it. Select one

a. Academic advising

	Provides this – I have used it Provides this - I have NOT used it Does not provide this - I WOULD use it	46 26	52 23
	if they did Does not provide this - I would NOT use	14	10
	it if they did	7	5
	Not sure	7	9
	Provides	72	76
	Does not provide	21	15
b.	Career services		
	Provides this – I have used it	37	37
	Provides this - I have NOT used it Does not provide this - I WOULD use it	36	45
	if they did Does not provide this - I would NOT use	14	10
	it if they did	5	2
	Not sure	8	6
	Provides	73	82
	Does not provide	19	12
c.	Financial aid		
	Provides this – I have used it	51	52
	Provides this - I have NOT used it Does not provide this - I WOULD use it	25	26
	if they did Does not provide this - I would NOT use	14	12
	it if they did	4	4
	Not sure	5	6
	Provides	76	78
	Does not provide	18	16

d. Emergency aid

	Provides this – I have used it Provides this - I have NOT used it Does not provide this - I WOULD use it	29 35	27 40
	if they did Does not provide this - I would NOT use	16	9
	it if they did	6 14	6 18
	Provides Does not provide	64 22	67 15
e.	Tutoring		
	Provides this – I have used it	41	35
	Provides this - I have NOT used it	34	48
	Does not provide this - I WOULD use it if they did	14	9
	it if they did	6	1
	Not sure	6	7
	Provides	74	83
	Does not provide	19	10
f.	Housing support		
	Provides this – I have used it	30	26
	Provides this - I have NOT used it Does not provide this - I WOULD use it	28	34
	if they did Does not provide this - I would NOT use	19	11
	it if they did	10	9
	Not sure	12	21
	Provides	58	60
	Does not provide	30	19

g. I	Free	high-spee	ed internet
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	Provides this – I have used it Provides this - I have NOT used it Does not provide this - I WOULD use it	50 16	50 17
	if they did Does not provide this - I would NOT use	19	18
	it if they did Not sure	7 7	4 11
	Provides Does not provide	67 26	67 22
h.	Free or reduced meals		
	Provides this – I have used it	33	37
	Provides this - I have NOT used it Does not provide this - I WOULD use it	22	17
	if they did Does not provide this - I would NOT use	23	20
	it if they did	8	4
	Not sure	14	22
	Provides	55	54
	Does not provide	31	24
i.	Food pantry		
	Provides this – I have used it	32	28
	Provides this - I have NOT used it Does not provide this - I WOULD use it	26	28
	if they did Does not provide this - I would NOT use	23	16
	it if they did	8	4
	Not sure	12	24
	Provides	57	56
	D ('1	0.4	~ ~

Does not provide.....

31

20

Does not provide.....

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21

33

j. Mental health care

k.

Provides this – I have used it	30	28
Provides this - I have NOT used it	31	40
Does not provide this - I WOULD use it		
if they did	16	11
Does not provide this - I would NOT use		
it if they did	10	6
Not sure	13	16
Provides	61	67
Does not provide	26	17
•		
Transportation subsidies or stipend to classes		
Provides this – I have used it	24	28
Provides this - I have NOT used it	28	27
Does not provide this - I WOULD use it		
if they did	25	17
Does not provide this - I would NOT use		
it if they did	8	4
Not sure	15	23
Provides	52	55
	~-	30

I. Childcare subsidies

Provides this – I have used it Provides this - I have NOT used it Does not provide this - I WOULD use it	18 29	15 29
if they did Does not provide this - I would NOT use	17	12
it if they did	15 21	6 38
Not suite	21	30
Provides	47	44
Does not provide	32	18
m. On-campus childcare		
Provides this – I have used it	19	14
Provides this - I have NOT used it Does not provide this - I WOULD use it	30	27
if they did	20	9
it if they did	15	17
Not sure	16	33
Provides	49	41
Does not provide	35	26

Q50. {**ASK OF GROUP 2**} Now you are going to see a list of services that some institutions provide. For each one, please indicate if your previous institution provided it and you have used it, provided it but you haven't used it, did not provide it but you would use it if they did, or did not provide it and you would not use it. Select one

a. Academic advising

	Provides this – I have used it	39 22
	if they did	14
	it if they did Not sure	7 18
	Provides Does not provide	61 21
b.	Career services	
	Provides this – I have used it Provides this - I have NOT used it Does not provide this - I WOULD use it	23 27
	if they did	18
	it if they didNot sure	5 26
	Provides Does not provide	50 23
C.	Financial aid	
	Provides this – I have used it Provides this - I have NOT used it Does not provide this - I WOULD use it	49 17
	if they did Does not provide this - I would NOT use	16
	it if they did Not sure	6 12
	Provides Does not provide	66 22

d. Emergency aid

	Provides this – I have used it Provides this - I have NOT used it Does not provide this - I WOULD use it	12 25
	if they did Does not provide this - I would NOT use	22
	it if they didNot sure	9 32
	Provides Does not provide	36 32
e.	Tutoring	
	Provides this – I have used it Provides this - I have NOT used it Does not provide this - I WOULD use it	25 29
	if they did Does not provide this - I would NOT use	18
	it if they did Not sure	9 19
	Provides Does not provide	54 27
f.	Housing support	
	Provides this – I have used it Provides this - I have NOT used it Does not provide this - I WOULD use it	10 13
	if they did Does not provide this - I would NOT use	33
	it if they did	20
	Not sure	24
	Provides	23
	Does not provide	53

g. Free high-speed internet

	Provides this – I have used it Provides this - I have NOT used it Does not provide this - I WOULD use it	35 9
	if they did Does not provide this - I would NOT use	27
	it if they did Not sure	8 20
	Provides Does not provide	44 35
h.	Free or reduced meals	
	Provides this – I have used it	14
	Provides this - I have NOT used it Does not provide this - I WOULD use it	10
	if they did Does not provide this - I would NOT use	34
	it if they didNot sure	14 27
	Provides Does not provide	25 48
i.	Food pantry	
	Provides this – I have used it	14
	Provides this - I have NOT used it Does not provide this - I WOULD use it	14
	if they did Does not provide this - I would NOT use	30
	it if they did	13
	Not sure	29
	Provides	28
	Does not provide	43

j.	Mental health care	
	Provides this – I have used it Provides this - I have NOT used it Does not provide this - I WOULD use it	11 19
	if they did Does not provide this - I would NOT use	26
	it if they did Not sure	12 32
	Provides Does not provide	29 39
k.	Transportation subsidies or stipend to classes	
	Provides this – I have used it Provides this - I have NOT used it Does not provide this - I WOULD use it	12 14
	if they did Does not provide this - I would NOT use it if they did	29 15
	Not sure	30
	Provides Does not provide	26 44
l.	Childcare subsidies	
	Provides this – I have used it Provides this - I have NOT used it Does not provide this - I WOULD use it	6 13
	if they did Does not provide this - I would NOT use	23
	it if they did Not sure	21 37
	Provides Does not provide	19 44

m. On-campus childcare

Provides this – I have used it	5
Provides this - I have NOT used it	16
Does not provide this - I WOULD use it	
if they did	23
Does not provide this - I would NOT use	
it if they did	22
Not sure	34
Provides	21
Does not provide	45

Q51. {**ASK OF ALL**} How concerned are you about catching COVID-19? Select one

Very concerned	29	23	25	21
	33	23	29	22
	23	23	21	25
	15	29	23	31
	1	2	1	2
Very/somewhat concerned A little/not concerned	62	47	54	43
	38	51	45	55

Q52. {**ASK OF ALL**} How concerned are you about catching COVID-19 from attending in-person instruction? Select one

Very concerned	28	21	18	20
	30	21	29	20
	24	23	23	26
	17	32	28	31
	1	3	1	3
Very/somewhat concerned		42 55	48 51	40 57

Q53. {ASK OF ALL} Now you are going to see a list of experiences that some families have faced making ends meet. For each one, please indicate if you have experienced this in the past year. {RANDOMIZE} Select one for each option

Sorted by "Yes"

53n. Fallen behind on a credit card, utility, loan, or other bill.53f. Received free food or meals from family or friends because you did not	42	49	36	47
have enough money to buy food53g. Skipped meals because you did not	47	39	41	47
have enough money to buy food	44	42	37	46
53m. Applied for public benefits53e. Received free food or meals from a	46	43	40	40
food pantry or meal program53h. Went hungry because you did not	39	39	38	41
have enough money to buy food	37	38	34	40
member	41	34	36	34
53k. Fell behind on your rent or mortgage53i. Had either the gas, electricity, or telephone turned off because the bill	39	37	30	35
was not paid53a. Not gotten or postponed getting medical care or surgery because of a	39	33	34	33
lack of money or insurance53d. Been without health insurance	37	35	28	34
coverage53j. Moved in with other people even for a little while because of financial	37	34	22	33
problems53b. Needed to fill a prescription for	37	30	28	32
yourself but could not afford to	32	33	26	27
family member but could not afford to	33	22	23	23
with eviction	30	23	26	21
relief through your college	37	17	26	12

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Not sure

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a.	Not gotten or postponed getting medical care o	r surgery	/ becaus	e of a la	ck of money or insurance.
	Yes No Not sure	37 51 12	35 53 13	28 65 8	34 54 13
b.	Needed to fill a prescription for yourself but cou	ld not af	ford to.		
	Yes No Not sure	32 55 13	33 55 12	26 62 11	27 62 11
C.	Needed to fill a prescription for a family member	r but cou	uld not af	ford to.	
	Yes No Not sure	33 55 12	22 65 13	23 69 9	23 64 13
d.	Been without health insurance coverage.				
	Yes No Not sure	37 52 11	34 55 12	22 65 13	33 56 11
e.	Received free food or meals from a food pantry	or meal	program	۱.	
	Yes No Not sure	39 50 11	39 50 11	38 50 11	41 47 12
f.	Received free food or meals from family or frien	ds beca	use you	did not h	ave enough money to buy food.
	Yes No Not sure	47 43 10	39 52 9	41 50 9	47 43 10
g.	Skipped meals because you did not have enough	gh mone	y to buy	food.	
	Yes No	44 43	42 48	37 52	46 44

13

10

11

10

h.	Went hungry because you	did not have enough money to buy food.
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Yes	37	38	34	40
No	53	52	60	51
Not sure	10	10	6	10

i. Had either the gas, electricity, or telephone turned off because the bill was not paid.

Yes	39	33	34	33
No	52	56	56	56
Not sure	10	11	10	11

j. Moved in with other people even for a little while because of financial problems.

Yes	37	30	28	32
No	50	58	61	57
Not sure	12	11	11	11

k. Fell behind on your rent or mortgage.

Yes	39	37	30	35
No	50	54	61	53
Not sure	11	10	9	12

I. Been threatened with foreclosure or with eviction.

Yes	30	23	26	21
No	59	64	62	67
Not sure	11	13	13	11

m. Applied for public benefits.

Yes	46	43	40	40
No	44	46	47	48
Not sure	11	11	13	12

n. Fallen behind on a credit card, utility, loan, or other bill.

Yes	42	49	36	47
No	46	41	56	41
Not sure	13	10	8	12

o. Had to miss work or couldn't work in order to care for a child or other family member.

Yes	41	34	36	34
No	48	55	54	54
Not sure	10	11	10	11

p. Applied for emergency student aid relief through your college.

Yes	37	17	26	12
No	50	67	57	73
Not sure	13	15	17	15

Q54. {ASK OF ALL} Does the time you need for work, school, or family responsibilities and personal time change a great deal from week to week, somewhat from week to week, or stay about the same? Select one

Changes a great deal week to week	30	20	23	22
Changes somewhat week to week	54	35	42	37
Stays about the same each week	14	38	30	36
Not sure	2	8	4	4

Q55. {ASK OF ALL} How much control do you have over your typical daily schedule: a lot, some, a little, or no control at all?

Select one

A lot		33 35 20 9 3	26 45 19 7 3	31 42 19 6 2
A lot/someA little/none	70	68	71	73
	28	28	26	25

Q56. {ASK OF ALL} Currently are you employed full-time, employed part-time, unemployed, retired, or a homemaker?

Select one

Employed full-time	32	39	23	38
Employed part-time	38	15	40	19
Unemployed, currently looking for work	17	13	18	20
Unemployed, not currently looking for work	8	8	10	6
Retired	1	13	2	5
Homemaker	2	9	4	8
Not sure	2	2	3	3

Q57. {ASK OF ALL} Switching gears slightly, please indicate if you are currently providing care for any of the following:

Select one for each option

Sorted by "Yes"

57a. A child who is at home	35	36	24	34
57b. An adult who needs help with self- care	30 36 29	21 23 22	18 28 21	21 27 19
health issue57f. A family member with a mental illness	32 36	22 15	26 26	22 19
a. A child who is at home				
Yes No Not sure	35 55 10	36 58 6	24 70 6	34 60 6
b. An adult who needs help with self-care				
Yes No Not sure	30 61 9	21 72 7	18 74 7	21 72 7
c. An aging family member				
Yes No Not sure	36 55 9	23 70 7	28 65 6	27 68 5
d. A disabled family member				
Yes No Not sure	29 62 9	22 71 7	21 72 7	19 75 5
e. A family member with a serious health issue				
Yes No Not sure	32 58 10	22 71 6	26 71 4	22 72 6

f. A family member with a mental illness	f.	A fami	ly membei	rwith a	mental	illness
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Yes	36	15	26	19
No	58	77	70	75
Not sure	6	8	4	7

Q58. {**ASK OF GROUPS 1,3**} Did your institution increase, tuition, decrease tuition, or keep tuition the same as last year? Select one

Increased – a lot	34 36 4	16 17 41 2
Not sure		23
Increased Decreased	_	33 4

Q59. {**ASK OF GROUP 2**} Did your previous institution increase tuition, decrease tuition, or keep tuition the same as last year? Select one

Increased – a lot	12
Increased – a little	21
Kept the same	21
Decreased – a little	4
Decreased – a lot	1
Not sure	40
Increased	33
Decreased	5

Q60. {**ASK OF GROUPS 1,3**} Does your institution charge any fees for online learning? Select one

Yes, charges fees for online learning	51	35
No	38	37
Not sure	11	28

Q61. {**ASK OF GROUP 2**} Did your previous institution charge any fees for online learning? Select one

Yes, charged fees for online learning	30
No	31
Not sure	40

Q62. {**ASK OF ALL**} Do you have debt from student loans for yourself, a child, or another family member? Select all that apply

Yes – self	47	29	37	16
Yes - child	12	8	10	3
Yes - other family member	15	8	11	8
No	28	52	40	71
Not sure	3	6	6	5

Q63. {**ASK OF ALL**} Did you apply to have your loans forgiven with the recent initiative that forgives up to \$10,000 in debt from student loans, and up to \$20,000 in debt for Pell Grant recipients? Select one

Yes - I applied and received forgiveness Yes - I applied and did not receive	25	8	19	5
forgivenessYes - I applied and am waiting to hear	16	6	9	3
back	20	10	13	8
I have not applied but I plan to	13	11	18	7
I have not applied because my loans are				
not eligible	4	6	1	5
I have not applied because I do not have				
student loans	10	34	21	44
I have not applied because I do not know				
about the program	5	11	11	15
Other (specify)	0	2	0	2
Not sure	7	11	8	11
Have applied	04	0.5	44	40
Have applied	61	25	41	16
Have not applied	27	51	40	56

Q64. {**ASK OF ALL**} Do you believe that you will need additional training for your job or career? Select one

Yes - will need additional training	60	44	56	58
No - will not need additional training		39	35	27
Not sure	7	16	9	15

Q65. {ASK OF ALL} Including yourself, how many people live in your household? {ADD BOX FOR NOT SURE}

1-3	57	65	51	54
4-6	37	30	41	41
7-9	4	4	7	5
10-12	1	0	1	0
More than 12	1	0	1	0
Not sure	7	4	5	5

Q66. {**ASK OF ALL**} Do you have access to high-speed internet at home other than your mobile phone? Select one

Yes	88	77	87	79
No	11	19	10	18
Not sure	1	3	3	4

Q67. {ASK IF Q66=1, YES} {ASK OF GROUPS 1,3} How would you describe the internet connection at your home to access your school's course content? Select one

I can always access course content or		
experience only occasional issues	70	76
I can connect to course content, but		
it is slow, unreliable, or difficult to access	28	20
I cannot access the majority of course		
content with my connection	1	4
I temporarily do not have an internet		
connection	1	0

Q68. {ASK IF Q66=1} {ASK OF GROUPS 2,4} How would you describe your internet connection at your home to access streaming content? Select one

I can always access streaming content or		
experience only occasional issues	79	81
I can connect to streaming content, but		
it is slow, unreliable, or difficult to access	18	16
I cannot access the majority of streaming		
content with my connection	3	3
I temporarily do not have an internet		
connection	1	0

Q69. {**ASK IF Q66=1**} Are you sharing your internet access with others in your household? Select one

Yes	86	78	87	86
No	12	21	13	13
Not sure	2	2	0	0

Q70. {ASK IF Q66=1} How would you rate the quality of your internet connection at home? Select one

Excellent	49	41	48	40
Good	43	46	44	49
Just fair	8	11	8	9
Poor	0	2	0	2
Excellent/good	92	88	92	89
Just fair/poor	8	12	8	11

Q71. {ASK IF Q66=1} How much of a financial burden do internet costs place on you? Select one

Very high	37 26 9	11 37 29 14 9	18 30 25 15 12	10 37 29 14 9
High	61	48	48	48
Low	35	43	40	44

Q72. {IF PREV = 1,2} Do you receive assistance from your college, the state, or the federal government to pay for internet?

Select all that apply

Yes - college	47	9	34	8
Yes - state	24	11	15	9
Yes - federal government	9	6	8	7
No	27	74	51	74
Not sure	3	3	2	4

Q73. {ASK OF GROUPS 1,3} Which of the following internet-enabled devices, if any, do you primarily use to complete your coursework?

Select one

A laptop or desktop computer	66	72
A tablet	14	6
A mobile, or cellular device	20	21
I do not have access to such a device	1	1

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Q74. {ASK OF GROUPS 2,4} Which of the following internet-enabled devices, if any, would you primarily use to complete coursework if you were enrolled in a program? Select one

A laptop or desktop computer	58	56
A tablet	15	9
A mobile, or cellular device	25	32
I do not have access to such a device	3	3

Q75. {ASK IF Q73=1,2,3} {ASK OF GROUPS 1,3} How often are you able to consistently use your primary device to access course content and to complete class assignments?

Select one

Always	55	59
Sometimes	33	31
Rarely	9	7
Never	2	1
Not sure	0	1
Always/sometimes	89	90
Rarelynever	11	9

Q76. {ASK IF Q74=1,2,3} {ASK OF GROUPS 2,4} How often would you be able to consistently use your primary device to access course content and to complete class assignments if you needed to? Select one

Always	59	60
Sometimes	27	30
Rarely	9	7
Never	1	0
Not sure	4	2
Alvania (a a sa a Cara a a	00	00
Always/sometimes	86	90
Rarelynever	11	8

Q77. {ASK OF ALL} Thinking about where you live, do you feel that you can or could take online classes without distractions?

Select one

Yes	68	58	66	63
No	25	29	27	25
Not sure	7	13	7	12

The remaining questions are for statistical purposes only.

Q78. Generally speaking, do you think of yourself as a Republican, a Democrat, an independent, or something

Q79. {If Republican} Do you consider yourself a strong or a not-so-strong Republican?

Q80. (If Democrat) Do you consider yourself a strong or a not-so-strong Democrat?

Q81. (If independent) Would you say you lean more towards the Republicans or more towards the Democrats?

Strong Democrat Not-so-strong Democrat Independent - lean Democrat	28	19	17	15
	13	12	11	13
	7	9	11	9
DemocratIndependentRepublican	48	40	39	37
	10	11	11	14
	28	32	31	26
Independent - lean Republican Not-so-strong Republican Strong Republican	6	7	9	6
	5	9	6	9
	17	17	16	11
Other Not sure Prefer not to answer	1	3	1	3
	5	8	11	12
	7	6	6	8

Q82. Are you married, unmarried with a partner, single, separated, divorced, or widowed? Select one

Married	17	27	13	21
Unmarried with Partner	24	21	19	22
Single	50	34	55	45
Separated	3	3	5	3
Divorced	2	10	2	6
Widowed	1	4	3	1
Prefer not to answer	2	2	2	2

Q83. Do you have any children under the age of 18 living at home with you? Select one

Yes	41	37	32	40
No	56	61	63	57
Prefer not to answer	3	2	5	3

Thank you for completing this survey. Have a great day!