

**New America
Community College Drop-Off Survey
November-December 2023**

Group 1: "Continuers" - Enrolled any time between January 2020-current and continued enrollment in fall 2023: n= 500
Group 2: "Stop-outs" - Enrolled any time between spring 2020, and 2023, stopped, but not graduated: n= 500
Oversample of 200 in Group 1 or 2 who are caregivers (Q10a=1 or Q10b=1)

INTRODUCTION

For this survey, we want to get your opinions on several issues. Before we get to specific issues, please answer a few questions about who you are and a few general questions.

INITIAL DEMOGRAPHIC QUESTIONS

Here are some questions about yourself, just for statistical purposes...

	CONTINUER		STOP-OUT	
	CONTINUER	CARE	STOP-OUT	CARE
Weighted N=	500	167	500	146
Unweighted N=	644	309	598	244

Q1. Which of the following best describes your gender?

Select all that apply

Man.....	38	42	27	18
Woman	60	57	71	81
Nonbinary	1	1	2	1
Prefer to self-describe (specify).....	0	0	0	0
Prefer not to answer.....	1	0	0	0

CONTINUER STOP-OUT
CONTINUER CARE STOP-OUT CARE

Q2. What is your age?

Enter a number

Under 18.....	3	1	0	0
18 - 24	56	36	18	13
25 - 29	9	16	8	12
30 - 34	9	17	11	23
35 - 39	7	13	12	19
40 - 44	7	10	13	16
45 - 49	3	3	8	6
50 - 54	3	1	9	5
55 - 59	2	2	8	3
60 - 64	1	0	6	1
65 - 69	0	0	5	0
70 - 74	0	0	1	0
Over 74	0	0	2	0
Under 30.....	67	54	26	25
30 - 39	16	30	23	43
40 - 49	10	14	21	23
50 - 64	6	3	23	9
65 & over	1	0	7	1

Q3. In which state do you live?

Select one

New England	3	3	2	2
Middle Atlantic.....	12	12	8	6
East North Central	15	13	18	21
West North Central	5	4	6	7
South Atlantic.....	19	19	18	16
East South Central.....	6	8	10	11
West South Central.....	12	16	13	16
Mountain.....	6	5	10	7
Pacific.....	22	20	16	15
Northeast.....	15	15	9	8
Midwest.....	20	18	25	28
South.....	36	42	41	43
West.....	29	25	25	21

CONTINUER STOP-OUT
CONTINUER CARE STOP-OUT CARE

Q4. Just to make sure we have a representative sample, please choose one or more of these racial or ethnic groups that you identify with. **[RANDOMIZE CHOICES]**

Select all that apply

White or Caucasian.....	44	40	68	62
Black or African American.....	23	30	15	18
Latino/Latina or Hispanic.....	26	23	12	15
Asian American or Pacific Islander.....	7	6	3	2
Native American.....	5	4	4	3
Middle Eastern.....	2	2	0	0
None of these/Other.....	1	1	1	2

Q5. Were you enrolled at any type of 2- or 4-year college or degree program after high school such as a vocational school, community college, college, or university at any time between January 2020 and July 2023?

Select all that apply

Yes, public vocational or technical college {GOTO Q7}.....	28	34	20	18
Yes, public community college {GOTO Q7}	42	41	59	62
Yes, public 2-year college {GOTO Q7}.....	27	24	23	18
Yes, public 4-year college or university {GOTO Q6}.....	8	8	2	2
Yes, private 2- or 4-year college or university {GOTO Q6}.....	2	4	0	1
No, not enrolled {TERMINATE}.....	0	0	0	0
Not sure {TERMINATE}.....	0	0	0	0

Q6. {ASK IF Q5=4,5 - PUBLIC 4-year OR PRIVATE 2- or 4- YEAR} And since then, did you decide to transfer to either a public vocational or technical college, community college, or public 2-year college?

Select one

Weighted N=	51	21	12	4
Unweighted N=	69	38	15	7
Yes, transferred {GO TO Q7}.....	58	68	100	100
No, did not transfer {GO TO Q7}.....	36	27	0	0
Not sure {GO TO Q7}.....	6	6	0	0

CONTINUER STOP-OUT
CONTINUER CARE STOP-OUT CARE

Q7. And are you currently enrolled at any type of 2- or 4-year college or degree program after high school such as a vocational school, community college, college, or university?

Select ONE

Yes, public vocational or technical college { GROUP 1 }	29	31	0	0
Yes, public community college { GROUP 1 }	41	38	0	0
Yes, public 2-year college { GROUP 1 }	30	31	0	0
Yes, public 4-year college or university { TERMINATE }	0	0	0	0
Yes, private 2- or 4-year college or university { TERMINATE }	0	0	0	0
No, not enrolled { GO TO Q8 /TERM IF Q6=2,3 }	0	0	100	100
Not sure { TERMINATE }	0	0	0	0

Q8. {IF Q5 = 1, 2, 3 AND Q7 = 6} You indicated you were previously enrolled in a public vocational or technical college, community college, or 2-year college, but are not currently. Did you graduate, or are you no longer enrolled for other reasons?

Weighted N=	0	0	500	146
Unweighted N=	0	0	598	244

Graduated { TERMINATE }	0	0
Not enrolled, did not graduate { GROUP 2 }	100	100
Not sure { TERMINATE }	0	0

<p>CODE AS GROUP 1: CONTINUER if Q7=1,2,3 CODE AS GROUP 2: STOPOUT IF Q8=2</p>

CONTINUER STOP-OUT
CONTINUER CARE STOP-OUT CARE

Q9. {ASK OF ALL} What is the highest level of education that you have completed?

Select one

1-11th Grade {TERMINATE}.....	0	0	0	
High School Graduate or equivalency	39	41	22	24
Vocational or technical certificate	14	19	4	5
Some college but no degree	47	40	74	72
Associate degree {TERMINATE}	0	0	0	0
4-year college graduate or bachelor's degree {TERMINATE}.....	0	0	0	0
Graduate School or advanced degree {TERMINATE}.....	0	0	0	0
Prefer not to answer {TERMINATE}.....	0	0	0	0

Q10. Are you currently providing care for any of the following?

Select one

Column:

a. A child who is ages 0 to 4

Yes	23	69	15	52
No	75	31	85	48
Not sure	3	0	0	0

b. A child who is ages 5 to 12

Yes	19	57	22	76
No	78	43	77	24
Not sure	3	1	1	0

CODE AS CAREGIVER OVERSAMPLE IF Q10a=1 OR Q10b=1

Q11. {ASK OF GROUP 1} Did you stop enrolling anytime in the past three years between January 2020 and July 2023?

Select one

Yes, stopped out sometime between January 2020 and July 2023	41	53
No	50	40
Not sure	10	7

CONTINUER STOP-OUT
CONTINUER CARE STOP-OUT CARE

Q12. {IF PREV = Yes} For what reason or reasons did you continue your program?

Be specific

	Weighted N=	202	89	0	0
	Unweighted N=	276	163	0	0
Personal Reasons/Self Motivation.....	27	27			
Further Education	13	8			
Job Opportunities.....	12	9			
Financial Reasons	10	9			
Family Reasons	7	12			
General Positive.....	5	7			
Other.....	20	23			
Don't Know/NA.....	8	6			

Q13. {ASK OF GROUP 2} You indicated that you were enrolled in a public vocational or technical college, community college, or 2-year college before fall 2023 but are no longer enrolled. Below are some reasons that people have said they did not enroll. For each one, please indicate if for you personally this was a major reason, a minor reason, or not a reason at all for why you did not enroll. **{RANDOMIZE}**

Select one for each option

Column:

Sorted by Major Reason

13f.Had to work.....	49	49
13m.{ASK IF CAREGIVER} Could not balance coursework with child care needs.....	38	38
13d.Could no longer afford a program.....	31	40
13l.Had a loss of self-motivation or ambition	27	27
13h.Had to provide care for a child.....	24	45
13n.The impact of inflation and rising prices	24	30
13e.Had a personal health issue.....	23	25
13i.There were more job opportunities	15	18
13j.The overall uncertainty because of the economy	15	16
13g.Had to provide care for another adult in my household.....	13	15
13a.Did not have transportation to get to and from classes.....	13	17
13k.Had a loss of employment.....	11	14
13b.Did not want to take classes in the existing learning mode (whether fully in-person, hybrid, or fully online)	11	11
13c.Did not have the technology or internet access to take classes online.....	11	12
13o.Other.....	10	10

CONTINUER STOP-OUT
CONTINUER CARE STOP-OUT CARE

a. Did not have transportation to get to and from classes.

Major reason.....	13	17
Minor reason.....	14	13
Not a reason at all.....	74	70

b. Did not want to take classes in the existing learning mode (whether fully in-person, hybrid, or fully online).

Major reason.....	11	11
Minor reason.....	15	19
Not a reason at all.....	74	70

c. Did not have the technology or internet access to take classes online.

Major reason.....	11	12
Minor reason.....	13	14
Not a reason at all.....	76	75

d. Could no longer afford a program.

Major reason.....	31	40
Minor reason.....	19	16
Not a reason at all.....	50	44

e. Had a personal health issue.

Major reason.....	23	25
Minor reason.....	15	16
Not a reason at all.....	62	59

f. Had to work

Major reason.....	49	49
Minor reason.....	21	23
Not a reason at all.....	31	28

g. Had to provide care for another adult in my household.

Major reason.....	13	15
Minor reason.....	8	9
Not a reason at all.....	79	77

CONTINUER STOP-OUT
CONTINUER CARE STOP-OUT CARE

h. Had to provide care for a child.

Major reason.....	24	45
Minor reason.....	9	14
Not a reason at all.....	67	41

i. There were more job opportunities.

Major reason.....	15	18
Minor reason.....	19	13
Not a reason at all.....	65	68

j. The overall uncertainty because of the economy.

Major reason.....	15	16
Minor reason.....	20	19
Not a reason at all.....	66	65

k. Had a loss of employment.

Major reason.....	11	14
Minor reason.....	10	11
Not a reason at all.....	79	75

l. Had a loss of self-motivation or ambition.

Major reason.....	27	27
Minor reason.....	24	26
Not a reason at all.....	48	47

m. **{ASK IF CAREGIVER}** Could not balance coursework with child care needs.

Major reason.....	38	38
Minor reason.....	17	17
Not a reason at all.....	45	45

n. The impact of inflation and rising prices.

Major reason.....	24	30
Minor reason.....	19	17
Not a reason at all.....	57	53

CONTINUER STOP-OUT
CONTINUER CARE STOP-OUT CARE

o. Other (specify)

Major reason.....	10	10
Minor reason.....	3	3
Not a reason at all.....	87	87

Weighted N=	0	0	50	14
Unweighted N=	0	0	59	23

Family Reasons	18	22
Financial Constraints.....	16	9
Lack of Motivation /Academic Difficulties.....	8	13
Personal Circumstances	39	26
Other/NA.....	26	35

Q14. {ASK OF ALL} What is the highest level of education you want to complete?

Select one

Vocational or technical certificate.....	16	17	9	9
Some college but no degree	34	34	36	34
Associate degree	15	18	16	19
4-year college graduate or bachelor's degree.....	22	20	19	20
Graduate School or advanced degree.....	12	9	6	8
Prefer not to answer.....	1	1	15	10

Q15. {ASK OF GROUP 1} After you complete your program, which of the following would you most likely do? **{ROTATE}**

Select one

Transfer to a new school.....	13	12
Get a job	64	61
Enroll in a new program at your school	17	23
Other (specify)	1	0
Not sure	5	4

CONTINUER STOP-OUT
CONTINUER CARE STOP-OUT CARE

Q16. {ASK OF GROUP 2} How likely do you think it is that you will enroll in a public vocational or technical college, community college, or 2-year college in the future?

Select one

Very likely	14	21
Somewhat likely	22	23
A little likely	18	22
Not at all likely.....	38	25
Not sure	7	8
Likely	36	44
Not likely	57	48

Q17. {IF Q16=1,2} When do you think you would be likely to enroll in a public vocational or technical college, community college, or 2-year college in the future?

Select one

	Weighted N=	0	0	180	65
	Unweighted N=	0	0	223	108
Spring 2024				12	15
Summer 2024				9	13
Fall 2024				26	25
Later than 2024.....				31	31
I am not likely to enroll				3	3
Not sure				19	13

Q18. {ASK OF GROUP 2} How likely do you think it is that you will enroll in a 4-year college in the future?

Select one

Very likely	7	10
Somewhat likely	12	14
A little likely	17	17
Not at all likely.....	53	47
Not sure	11	11
Likely	19	25
Not likely	71	64

CONTINUER STOP-OUT
CONTINUER CARE STOP-OUT CARE

Q19. {IF Q18=1,2} When do you think you would be likely to enroll in a 4-year college in the future?

Select one

	Weighted N=	0	0	93	36
	Unweighted N=	0	0	117	60
Spring 2024				10	10
Summer 2024				10	12
Fall 2024				19	22
Later than 2024.....				45	48
I am not likely to enroll				1	0
Not sure				15	8

Q20. {ASK OF GROUP 1} Are you enrolled part-time or full-time?

Select one

Part-time	42	35
Full-time	51	59
Not sure	7	6

Q21. {GROUP 1} Compared to the last semester that you were enrolled in, did you increase your course load, decrease your course load, or keep your course load the same this semester?

Select one

Increased course load.....	43	52
Decreased course load	23	20
Kept course load the same.....	28	24
Not sure	6	3

Q22. {ASK OF GROUP 1} How many terms or semesters have you completed?

Select one

1	12	11
2	30	34
3	27	26
4	15	18
5 or more	10	9
Not sure	6	3

Q23. {ASK OF GROUP 1} How many terms or semesters do you need to complete your program?

Select one

1	5	8
2	20	21
3	18	22
4	26	25
5 or more	21	19
Not sure	9	4

Q24. {ASK OF GROUP 1} Below is a list of program areas and career paths that some programs may offer. Please indicate which one best describes the program you are pursuing. **{ROTATE}**

Select one

Health sciences.....	17	15
Business and marketing.....	15	14
Education.....	11	15
Public, legal, and social services.....	8	11
Computer and information sciences.....	8	7
General education to fulfill transfer requirements for a four-year institution.....	7	7
Engineering and architecture.....	6	5
Manufacturing, construction, repair, and transportation.....	5	6
Communications and design.....	4	4
Consumer services.....	3	4
Agriculture and natural resources.....	2	2
Protective services.....	2	3
Other.....	6	4
Undecided.....	5	2

Q25. {ASK OF GROUP 1} Do you need a professional license to work in the field you are pursuing?

Select one

Yes.....	71	79
No.....	20	15
Not sure.....	9	6

Q26. {ASK OF GROUP 1} {ASK IF PREV=YES} Do you need to finish your program in order to qualify for a professional license?

Select one

Weighted N=	353	131	0	0
Unweighted N=	464	241	0	0

Yes.....	90	89
No.....	8	10
Not sure.....	2	1

Q27. {ASK OF GROUP 2} In the field that you were pursuing before you dropped out, did you need a professional license to work in that field?

Select one

Yes.....	51	61
No.....	40	29
Not sure.....	9	9

CONTINUER STOP-OUT
CONTINUER CARE STOP-OUT CARE

Q28. {ASK IF PREV=YES} How likely are you to return to school in order to complete the requirements you need to obtain that license?

Select one

	Weighted N=	0	0	256	90
	Unweighted N=	0	0	316	150
Very likely				17	21
Somewhat likely				16	27
A little likely				22	17
Not at all likely				39	30
Not sure				6	6
Likely				33	47
Not likely				61	47

Q29. {ASK OF GROUP 2} At the time you stopped enrollment, were you enrolled part-time or full-time?

Select one

Part-time				36	33
Full-time				60	64
Not sure				4	4

Q30. {ASK OF GROUP 2} How many terms or semesters had you completed?

Select one

1				17	20
2				26	28
3				19	15
4				12	14
5 or more				16	12
Not sure				11	10

Q31. {ASK OF GROUP 2} How many terms or semesters were you from completing your program?

Select one

1				12	7
2				14	14
3				12	10
4				13	18
5 or more				25	27
Not sure				24	25

CONTINUER STOP-OUT
CONTINUER CARE STOP-OUT CARE

Q32. {ASK OF GROUP 2} Below is a list of program areas and career paths that some programs may offer. Please indicate which one best describes the program you were pursuing. **{ROTATE}**
Select one

Health sciences.....	19	26
Business and marketing.....	15	14
Computer and information sciences.....	10	5
Education.....	8	6
Public, legal, and social services.....	7	9
General education to fulfill transfer requirements for a four-year institution.....	6	7
Engineering and architecture.....	4	2
Manufacturing, construction, repair, and transportation.....	4	3
Communications and design.....	3	3
Protective services.....	3	3
Agriculture and natural resources.....	1	1
Consumer services.....	0	0
Other.....	14	13
Undecided.....	7	7

Q33. {ASK OF Q16=1,2,3} What would need to change for you to re-enroll in a public technical, vocational, or community college?
Be specific

	Weighted N=	0	0	271	97
	Unweighted N=	0	0	336	162
Cost/Financial Support.....				53	51
Work Schedule/Free Time.....				14	15
Changes to Program/Accessibility.....				14	17
Personal Circumstances.....				11	10
Child Care/Change in Caretaking Responsibilities.....				8	20
Motivation and Drive.....				7	0
Other/NA.....				9	7

Q34. {ASK OF ALL} How concerned are you about the current rate of inflation, or rising prices?
Select one

Extremely concerned.....	35	39	45	52
Very concerned.....	29	28	29	27
Moderately concerned.....	25	23	17	13
Slightly concerned.....	6	7	5	6
Not concerned at all.....	3	2	2	2
Not sure.....	2	0	2	0
Extremely /very concerned.....	64	67	74	79
Less concerned.....	34	33	24	20

Q35. {ASK OF GROUP 2} {GROUP 2 INTRO} Now you are going to see a list of situations that some people say would make them re-enroll in their program. Please indicate how likely you would be to enroll in a program for each situation. **{RANDOMIZE A-P}**

Select one

Column:

Sorted by Very Likely

35d.Tuition for the program was free.....	54	61
35e.Textbooks and course materials were free	44	57
35j.{ASK IF CAREGIVER} You had access to drop-in child care on campus	42	42
35i.{ASK IF CAREGIVER} You had access to affordable child care	42	42
35b.You could afford the tuition for the program	40	48
35m.You received more support from your institution (such as financial aid, academic support, career counseling, food, housing, health services, etc.)	39	50
35c.Living expenses decreased	35	45
35g.You had access to free high-speed internet.....	34	45
35k.The program you were interested in was offered in your preferred learning mode (whether online, in-person, or hybrid).....	31	44
35n>Your outstanding student loan debt was forgiven.....	31	39
35l>Your institution offered flexible scheduling and services (like financial aid or advising) during non-business hours.....	31	42
35a.Tuition for the program decreased	31	39
35p.Rate of inflation went down	30	40
35f.You need to complete the program in order to get a professional license for the job or career you are pursuing.....	26	31
35o.You knew your student loan repayments would be affordable even if your earnings were lower than expected	25	33
35h.You no longer had caregiving responsibilities at home.....	20	36
35q.Other.....	11	14

CONTINUER STOP-OUT
CONTINUER CARE STOP-OUT CARE

a. Tuition for the program decreased.

Very likely	31	39
Somewhat likely	19	19
A little likely	14	13
Not at all likely	18	13
Not sure	8	7
Does not apply to me	10	9
Likely	50	58
Not likely	32	26

b. You could afford the tuition for the program.

Very likely	40	48
Somewhat likely	17	14
A little likely	14	12
Not at all likely	16	11
Not sure	6	7
Does not apply to me	8	7
Likely	56	63
Not likely	30	23

c. Living expenses decreased.

Very likely	35	45
Somewhat likely	16	18
A little likely	15	12
Not at all likely	17	13
Not sure	7	5
Does not apply to me	10	6
Likely	51	64
Not likely	31	25

CONTINUER STOP-OUT
CONTINUER CARE STOP-OUT CARE

d. Tuition for the program was free.

Very likely	54	61
Somewhat likely	13	11
A little likely	9	9
Not at all likely.....	13	8
Not sure	3	4
Does not apply to me	8	7
Likely	67	72
Not likely	22	17

e. Textbooks and course materials were free.

Very likely	44	57
Somewhat likely	17	15
A little likely	13	10
Not at all likely.....	13	9
Not sure	5	4
Does not apply to me	8	7
Likely	61	71
Not likely	26	18

f. You need to complete the program in order to get a professional license for the job or career you are pursuing.

Very likely	26	31
Somewhat likely	22	25
A little likely	15	16
Not at all likely.....	16	11
Not sure	8	7
Does not apply to me	13	10
Likely	48	56
Not likely	31	27

CONTINUER STOP-OUT
CONTINUER CARE STOP-OUT CARE

g. You had access to free high-speed internet.

Very likely	34	45
Somewhat likely	13	11
A little likely	12	12
Not at all likely.....	17	13
Not sure	5	3
Does not apply to me	19	16
Likely	47	56
Not likely	29	25

h. You no longer had caregiving responsibilities at home.

Very likely	20	36
Somewhat likely	11	16
A little likely	10	11
Not at all likely.....	16	13
Not sure	5	6
Does not apply to me	39	18
Likely	30	52
Not likely	26	24

i. **{ASK IF CAREGIVER}** You had access to affordable child care.

Very likely	42	42
Somewhat likely	14	14
A little likely	8	8
Not at all likely.....	14	14
Not sure	5	5
Does not apply to me	17	17
Likely	55	55
Not likely	23	23

CONTINUER STOP-OUT
CONTINUER CARE STOP-OUT CARE

j. **{ASK IF CAREGIVER}** You had access to drop-in child care on campus.

Very likely	42	42
Somewhat likely	13	13
A little likely	9	9
Not at all likely	13	13
Not sure	6	6
Does not apply to me	17	17
Likely	55	55
Not likely	22	22

k. The program you were interested in was offered in your preferred learning mode (whether online, in-person, or hybrid).

Very likely	31	44
Somewhat likely	18	19
A little likely	16	14
Not at all likely	17	10
Not sure	6	6
Does not apply to me	11	8
Likely	50	63
Not likely	33	23

l. Your institution offered flexible scheduling and services (like financial aid or advising) during non-business hours.

Very likely	31	42
Somewhat likely	21	23
A little likely	15	12
Not at all likely	14	9
Not sure	8	8
Does not apply to me	11	7
Likely	52	65
Not likely	30	20

CONTINUER STOP-OUT
CONTINUER CARE STOP-OUT CARE

m. You received more support from your institution (such as financial aid, academic support, career counseling, food, housing, health services, etc.)

Very likely	39	50
Somewhat likely	19	18
A little likely	12	7
Not at all likely	15	11
Not sure	5	5
Does not apply to me	10	8
Likely	58	68
Not likely	27	18

n. Your outstanding student loan debt was forgiven.

Very likely	31	39
Somewhat likely	11	11
A little likely	7	10
Not at all likely	14	9
Not sure	5	5
Does not apply to me	32	26
Likely	42	50
Not likely	21	19

o. You knew your student loan repayments would be affordable even if your earnings were lower than expected.

Very likely	25	33
Somewhat likely	16	19
A little likely	15	16
Not at all likely	16	11
Not sure	8	5
Does not apply to me	20	16
Likely	41	52
Not likely	31	27

CONTINUER STOP-OUT
CONTINUER CARE STOP-OUT CARE

p. Rate of inflation went down.

Very likely	30	40
Somewhat likely	18	14
A little likely	12	13
Not at all likely	20	14
Not sure	9	12
Does not apply to me	11	7
Likely	48	55
Not likely	32	26

q. Other (please specify)

Very likely	11	14
Somewhat likely	4	4
A little likely	1	4
Not at all likely	8	2
Not sure	11	11
Does not apply to me	65	66
Likely	15	17
Not likely	9	6

Weighted N=	0	0	52	15
Unweighted N=	0	0	62	25

Financial		
Circumstances/Assistance/Support	30	36
Personal Circumstances/Free Time	32	32
Program Structure	19	20
Other	17	12

Q36. {ASK OF GROUP 1} What is the current learning model for your program? **{ROTATE 1-4, 4-1}**
Select one

Fully in-person	23	23
Mostly in-person with some online	35	30
Mostly online with some in-person	21	26
Fully online	17	19
Other (specify)	0	0
Not sure	3	1

CONTINUER STOP-OUT
CONTINUER CARE STOP-OUT CARE

Q37. {ASK OF GROUP 2} What was the most recent learning mode for the program you had been enrolled in? **{ROTATE 1-4, 4-1}**

Select one

Fully in-person	49	38
Mostly in-person with some online	18	22
Mostly online with some in-person	9	9
Fully online.....	19	27
Other (specify)	1	1
Not sure	5	3

Q38. {ASK OF ALL} How satisfied are you with the instructional quality of online classes?

Select one

Very satisfied	37	45	18	25
Somewhat satisfied.....	35	36	24	25
A little satisfied.....	19	15	19	16
Not satisfied at all.....	3	2	11	14
Not sure	1	1	5	5
Haven't taken any online courses.....	4	1	24	16
Satisfied	72	81	41	49
Not satisfied	23	17	30	30

ROTATE NEXT THREE QUESTIONS

Q39. {ASK OF ALL} Overall, how would you rate the instructional quality of online courses?

Select one

Excellent	31	37	15	24
Good.....	38	38	24	22
Just fair	22	18	23	22
Poor	5	5	7	9
Not sure	1	1	5	3
Haven't taken any online courses.....	3	1	27	20
Excellent /good	69	75	39	46
Just fair /poor	27	24	29	31

CONTINUER STOP-OUT
CONTINUER CARE STOP-OUT CARE

Q40. {ASK OF ALL} Overall, how would you rate the instructional quality of in-person courses?
Select one

Excellent	38	39	33	36
Good	39	39	39	35
Just fair	16	16	14	16
Poor	1	2	2	2
Not sure	2	2	3	3
Haven't taken any in-person courses	4	2	9	9
 Excellent /good	 77	 78	 72	 70
Just fair /poor	17	18	16	18

Q41. {ASK OF ALL} Overall, how would you rate the instructional quality of courses that blend online and in-person instruction?
Select one

Excellent	34	38	14	16
Good	40	38	27	29
Just fair	19	20	18	21
Poor	2	1	3	3
Not sure	2	1	4	5
Haven't taken any blended or hybrid courses	4	2	33	26
 Excellent /good	 74	 76	 41	 45
Just fair /poor	20	22	22	25

Q42. {ASK OF ALL} What type of learning model would you prefer? **{ROTATE 1-3, 3-1}**
Select one

Fully in-person	32	30	27	22
A mix of in-person and online	43	48	37	39
Fully online	22	22	25	33
Other	0	0	1	0
Not sure	2	0	9	6

CONTINUER STOP-OUT
CONTINUER CARE STOP-OUT CARE

Q43. {IF Q42=Fully In Person} Which of the following best describes why you prefer fully in-person?
{RANDOMIZE 1-8}

Select one

	Weighted N=	161	50	137	32
	Unweighted N=	201	90	159	54
Better able to concentrate in a classroom setting.....	22	23	24	33	
It improves the quality of the education.....	19	20	19	15	
Better able to interact and develop relationships with other students and faculty.....	21	13	16	7	
Better able to get live feedback and questions answered.....	12	15	20	28	
It is what I am used to.....	13	11	11	9	
It gets me out of the house.....	8	9	1	0	
My program of study requires hands-on technical training.....	2	1	7	4	
I don't have the technology or internet at home to access online classes.....	3	8	2	4	
Other.....	0	0	1	0	
None of the above.....	1	0	0	0	

Q44. {IF Q42=A mix of in-person and online} Which of the following best describes why you prefer a mix of in-person and online? {RANDOMIZE 1-7}

Select one

	Weighted N=	217	79	187	56
	Unweighted N=	288	149	225	94
Allows my schedule to be more flexible.....	27	24	31	31	
Enables some in-person interaction and developing relationships with students and faculty.....	16	18	18	12	
Improves the quality of the education compared to fully online.....	18	13	15	17	
Allows me to provide care for a family member or person that I live with.....	13	19	11	22	
Reduces the amount of time spent commuting to a classroom.....	11	9	12	7	
Gets me out of the house.....	9	12	5	6	
It helps reduce the risk of catching or spreading an illness.....	6	5	4	2	
Other.....	0	0	2	2	
None of the above.....	1	0	1	0	

CONTINUER STOP-OUT
CONTINUER CARE STOP-OUT CARE

Q45. {IF Q42=Fully online} Which of the following best describes why you prefer fully online?
{RANDOMIZE 1-8}

Select one

	Weighted N=	111	37	127	48
	Unweighted N=	143	68	159	80
Able to take classes on my own schedule	16		15	34	30
Prefer to be at home instead of in a classroom	15		16	15	15
Allows me to provide care for a family member or person that I live with	15		15	14	24
Better able to concentrate at home	13		13	9	10
Not having to or being unable to commute to a classroom.....	8		5	11	8
Able to access classes from all over the world	15		16	5	6
It is safer in terms of reducing the risk of catching a cold or illness	8		9	6	3
It is cheaper than other learning modes	9		10	3	3
Other.....	1		1	3	3
None of the above.....	1		0	0	0

Q46. {ASK OF ALL} Compared to a course taken in-person in a classroom, do you think a course taken online provides {ROTATE 1-2, 2-1}:

Select one

Better instructional quality than in-person.....	41	47	12	16
Worse instructional quality than in-person.....	29	28	32	34
The same instructional quality as in-person ...	25	23	33	33
Not sure	5	2	23	17

Q47. {ASK OF ALL} In general, do you think moving courses from in-person to online instruction generally increases the quality of courses, decreases the quality, or makes no difference? {ROTATE 1-5, 5-1}

Select one

Increases the instructional quality – a lot.....	16	19	5	7
Increases the instructional quality – a little	20	23	10	9
Makes no difference.....	25	22	29	33
Decreases the instructional quality – a little....	22	22	26	26
Decreases the instructional quality – a lot	11	11	14	15
Not sure	5	3	16	10
Increases the instructional quality	37	42	15	16
Decreases the instructional quality.....	34	33	40	41

CONTINUER STOP-OUT
CONTINUER CARE STOP-OUT CARE

Q48. {ASK OF ALL} Overall, how would you rate the job your institution did or has done incorporating online education?

Select one

Excellent	29	36	13	14
Good.....	36	34	26	30
Just fair	24	17	21	22
Poor.....	3	5	6	9
My institution did not move online	5	6	3	2
Not sure	2	1	6	7
Not applicable / did not take online classes.....	2	1	24	17
 Excellent /good	 65	 71	 39	 44
Just fair /poor	27	22	27	30

Q49. {ASK OF GROUP 1} Does your school offer any of the following services? **{RANDOMIZE}**

Select one

Column:

Sorted by Yes

49f.A family-friendly campus where children are allowed on campus and/or in class.....	44	52
49b.Financial assistance to pay for your choice of child care	43	52
49a.Child care center on or near campus, a Head Start site, or partnerships with community child care providers	43	52
49c.Onsite emergency back-up care for when your regular child care arrangements are not available	41	50
49d.A child care resource and referral office	40	50
49e.Drop-in child care on campus.....	36	48

a. Child care center on or near campus, a Head Start site, or partnerships with community child care providers.

Yes	43	52
No	36	36
Not sure	21	13

b. Financial assistance to pay for your choice of child care.

Yes	43	52
No	34	34
Not sure	23	13

CONTINUER STOP-OUT
CONTINUER CARE STOP-OUT CARE

c. Onsite emergency back-up care for when your regular child care arrangements are not available.

Yes	41	50
No	34	33
Not sure	24	17

d. A child care resource and referral office.

Yes	40	50
No	37	34
Not sure	23	16

e. Drop-in child care on campus.

Yes	36	48
No	40	35
Not sure	24	17

f. A family-friendly campus where children are allowed on campus and/or in class.

Yes	44	52
No	37	37
Not sure	20	11

Q50. {ASK OF GROUP 2} Did your school offer any of the following services? {RANDOMIZE}

Select one

Column:

Sorted by Yes

50b.Financial assistance to pay for your choice of child care	17	13
50a.Child care center on or near campus, a Head Start site, or partnerships with community child care	15	15
50d.A child care resource referral office	14	17
50f.A family-friendly campus where children are allowed on campus and/or in class.....	14	13
50e.Drop-in child care on campus.....	12	12
50c.Onsite emergency back-up care for when your regular child care arrangements are not available	9	7

CONTINUER STOP-OUT
CONTINUER CARE STOP-OUT CARE

a. Child care center on or near campus, a Head Start site, or partnerships with community child care.

Yes	15	15
No	40	54
Not sure	45	31

b. Financial assistance to pay for your choice of child care.

Yes	17	13
No	38	55
Not sure	45	32

c. Onsite emergency back-up care for when your regular child care arrangements are not available.

Yes	9	7
No	43	58
Not sure	48	35

d. A child care resource referral office.

Yes	14	17
No	39	51
Not sure	47	32

e. Drop-in child care on campus.

Yes	12	12
No	44	55
Not sure	44	33

f. A family-friendly campus where children are allowed on campus and/or in class.

Yes	14	13
No	42	58
Not sure	44	30

Q51.{ASK OF GROUP 1} How helpful would it be if your school offered each of the following?
{RANDOMIZE}

Select one

Column:

Sorted by Very Helpful

51e.Drop-in child care on campus.....	44	53
51b.Financial assistance to pay for your choice of child care	43	53
51d.A child care resource and referral office	43	49
51a.Child care center on or near campus.....	41	49
51c.Onsite emergency back-up care for when your regular child care arrangements are not available	39	49
51f.A family-friendly campus where children are allowed on campus and/or in class.....	38	49

a. Child care center on or near campus.

Very helpful	41	49
Somewhat helpful	23	22
A little helpful	16	16
Not helpful at all	9	9
Not sure	11	3
Helpful	64	71
Not helpful.....	25	26

b. Financial assistance to pay for your choice of child care.

Very helpful	43	53
Somewhat helpful	23	24
A little helpful	16	17
Not helpful at all	7	5
Not sure	10	1
Helpful	66	77
Not helpful.....	24	22

c. Onsite emergency back-up care for when your regular child care arrangements are not available.

Very helpful.....	39	49
Somewhat helpful	25	26
A little helpful	16	15
Not helpful at all	8	6
Not sure	12	4

Helpful	64	75
Not helpful.....	24	21

d. A child care resource and referral office.

Very helpful.....	43	49
Somewhat helpful	22	25
A little helpful	17	14
Not helpful at all	7	7
Not sure	11	4

Helpful	65	74
Not helpful.....	24	22

e. Drop-in child care on campus.

Very helpful.....	44	53
Somewhat helpful	21	22
A little helpful	15	13
Not helpful at all	9	8
Not sure	11	3

Helpful	65	76
Not helpful.....	24	22

f. A family-friendly campus where children are allowed on campus and/or in class.

Very helpful.....	38	49
Somewhat helpful	26	24
A little helpful	16	15
Not helpful at all	10	9
Not sure	10	3

Helpful	64	73
Not helpful.....	26	25

CONTINUER STOP-OUT
CONTINUER CARE STOP-OUT CARE

Q52. {IF Q10a=1 OR Q10b=1} Has caring for a child impacted your ability to enroll in school or college, at any given time?

Select one

	Weighted N=	167	167	146	146
	Unweighted N=	309	309	244	244
Yes	72	72	66	66	66
No	26	26	32	32	32
Not sure	2	2	2	2	2

Q53. {ASK OF GROUP 1} Now you are going to see a list of services that some institutions provide. For each one, please indicate if your institution provides it and you have used it, provides it but you haven't used it, does not provide it but you would use it if they did, or does not provide it and you would not use it.

Select one

Column:

Sorted by Provides This – I Have Used It

53g.Free high-speed internet	49	53
53c.Financial aid	48	52
53a.Academic advising	44	45
53b.Career services	39	42
53e.Tutoring.....	39	43
53h.Free or reduced meals	33	38
53i.Food pantry	31	35
53d.Emergency aid	30	33
53j.Mental health care.....	30	33
53k.Transportation subsidies or stipend to classes.....	27	29
53f.Housing support.....	25	28
53m.On-campus full-time child care	22	32
53l.Child care subsidies	22	33
53n.On-campus drop-in child care	19	31

CONTINUER STOP-OUT
CONTINUER CARE STOP-OUT CARE

a. Academic advising

Provides this – I have used it	44	45
Provides this - I have NOT used it.....	27	28
Does not provide this - I WOULD use it if they did	16	15
Does not provide this - I would NOT use it if they did	5	6
Not sure	9	5
 Provides this	 70	 73
Does not provide this	21	21

b. Career services

Provides this – I have used it	39	42
Provides this - I have NOT used it.....	27	28
Does not provide this - I WOULD use it if they did	17	17
Does not provide this - I would NOT use it if they did	8	8
Not sure	8	5
 Provides this	 67	 70
Does not provide this	25	25

c. Financial aid

Provides this – I have used it	48	52
Provides this - I have NOT used it.....	22	22
Does not provide this - I WOULD use it if they did	15	15
Does not provide this - I would NOT use it if they did	7	6
Not sure	9	4
 Provides this	 70	 74
Does not provide this	21	21

CONTINUER STOP-OUT
CONTINUER CARE STOP-OUT CARE

d. Emergency aid

Provides this – I have used it	30	33
Provides this - I have NOT used it.....	30	28
Does not provide this - I WOULD use it if they did	16	21
Does not provide this - I would NOT use it if they did	8	7
Not sure	15	10
 Provides this	60	62
Does not provide this	25	28

e. Tutoring

Provides this – I have used it	39	43
Provides this - I have NOT used it.....	29	27
Does not provide this - I WOULD use it if they did	17	19
Does not provide this - I would NOT use it if they did	6	6
Not sure	9	5
 Provides this	68	70
Does not provide this	23	26

f. Housing support

Provides this – I have used it	25	28
Provides this - I have NOT used it.....	26	26
Does not provide this - I WOULD use it if they did	24	27
Does not provide this - I would NOT use it if they did	11	9
Not sure	14	9
 Provides this	51	55
Does not provide this	35	37

CONTINUER STOP-OUT
CONTINUER CARE STOP-OUT CARE

g. Free high-speed internet

Provides this – I have used it	49	53
Provides this - I have NOT used it.....	16	18
Does not provide this - I WOULD use it if they did	19	19
Does not provide this - I would NOT use it if they did	6	5
Not sure	10	5
 Provides this	 65	 71
Does not provide this	25	24

h. Free or reduced meals

Provides this – I have used it	33	38
Provides this - I have NOT used it.....	24	25
Does not provide this - I WOULD use it if they did	20	19
Does not provide this - I would NOT use it if they did	8	8
Not sure	15	9
 Provides this	 57	 64
Does not provide this	28	27

i. Food pantry

Provides this – I have used it	31	35
Provides this - I have NOT used it.....	25	25
Does not provide this - I WOULD use it if they did	22	22
Does not provide this - I would NOT use it if they did	9	8
Not sure	13	10
 Provides this	 56	 61
Does not provide this	31	29

CONTINUER STOP-OUT
CONTINUER CARE STOP-OUT CARE

j. Mental health care

Provides this – I have used it	30	33
Provides this - I have NOT used it.....	31	30
Does not provide this - I WOULD use it if they did	19	18
Does not provide this - I would NOT use it if they did	8	10
Not sure	12	9
 Provides this	 61	 63
Does not provide this	27	29

k. Transportation subsidies or stipend to classes

Provides this – I have used it	27	29
Provides this - I have NOT used it.....	27	25
Does not provide this - I WOULD use it if they did	22	28
Does not provide this - I would NOT use it if they did	9	8
Not sure	15	11
 Provides this	 54	 53
Does not provide this	31	36

l. Child care subsidies

Provides this – I have used it	22	33
Provides this - I have NOT used it.....	24	21
Does not provide this - I WOULD use it if they did	20	26
Does not provide this - I would NOT use it if they did	13	9
Not sure	21	11
 Provides this	 46	 54
Does not provide this	33	35

CONTINUER STOP-OUT
CONTINUER CARE STOP-OUT CARE

m. On-campus full-time child care

Provides this – I have used it	22	32
Provides this - I have NOT used it.....	25	25
Does not provide this - I WOULD use it if they did	20	27
Does not provide this - I would NOT use it if they did	12	8
Not sure	21	7
 Provides this	47	57
Does not provide this	32	35

n. On-campus drop-in child care

Provides this – I have used it	19	31
Provides this - I have NOT used it.....	25	24
Does not provide this - I WOULD use it if they did	21	25
Does not provide this - I would NOT use it if they did	15	9
Not sure	20	11
 Provides this	44	55
Does not provide this	36	34

Q54. {ASK OF GROUP 2} Now you are going to see a list of services that some institutions provide. For each one, please indicate if your previous institution provided it and you have used it, provided it but you haven't used it, did not provide it but you would have used it if they did, or did not provide it and you would not have used it.

Select one

Column:

Sorted by Provided This – I Have Used It

54c.Financial aid	60	66
54a.Academic advising	46	51
54g.Free high-speed internet	38	41
54e.Tutoring.....	25	25
54b.Career services.....	23	25
54d.Emergency aid.....	11	12
54h.Free or reduced meals	10	7
54i.Food pantry.....	9	9
54k.Transportation subsidies or stipend to classes.....	7	8
54f.Housing support.....	7	7
54j.Mental health care.....	6	6
54m.On-campus full-time childcare	3	3
54n.On-campus drop-in childcare	2	4
54l.Childcare subsidies	2	5

a. Academic advising

Provided this – I used it.....	46	51
Provided this - I did NOT use it	23	18
Did not provide this - I WOULD have used it if they had.....	9	11
Did not provide this - I would NOT have used it if they had.....	4	3
Not sure	17	17
Provided this	69	68
Did not provide this	14	14

CONTINUER STOP-OUT
CONTINUER CARE STOP-OUT CARE

b. Career services

Provided this – I used it.....	23	25
Provided this - I did NOT use it	31	28
Did not provide this - I WOULD have used it if they had.....	14	18
Did not provide this - I would NOT have used it if they had.....	3	3
Not sure	28	26
 Provided this	54	53
Did not provide this	18	21

c. Financial aid

Provided this – I used it.....	60	66
Provided this - I did NOT use it	17	11
Did not provide this - I WOULD have used it if they had.....	9	12
Did not provide this - I would NOT have used it if they had.....	4	4
Not sure	11	7
 Provided this	76	77
Did not provide this	13	16

d. Emergency aid

Provided this – I used it.....	11	12
Provided this - I did NOT use it	22	17
Did not provide this - I WOULD have used it if they had.....	18	27
Did not provide this - I would NOT have used it if they had.....	8	7
Not sure	41	36
 Provided this	33	30
Did not provide this	26	34

CONTINUER STOP-OUT
CONTINUER CARE STOP-OUT CARE

e. Tutoring

Provided this – I used it.....	25	25
Provided this - I did NOT use it	38	34
Did not provide this - I WOULD have used it if they had.....	12	18
Did not provide this - I would NOT have used it if they had.....	4	3
Not sure	21	19
Provided this	63	59
Did not provide this	16	22

f. Housing support

Provided this – I used it.....	7	7
Provided this - I did NOT use it	12	9
Did not provide this - I WOULD have used it if they had.....	29	40
Did not provide this - I would NOT have used it if they had.....	17	15
Not sure	35	30
Provided this	18	15
Did not provide this	46	55

g. Free high-speed internet

Provided this – I used it.....	38	41
Provided this - I did NOT use it	8	6
Did not provide this - I WOULD have used it if they had.....	25	32
Did not provide this - I would NOT have used it if they had.....	6	5
Not sure	23	17
Provided this	46	47
Did not provide this	31	36

CONTINUER STOP-OUT
CONTINUER CARE STOP-OUT CARE

h. Free or reduced meals

Provided this – I used it.....	10	7
Provided this - I did NOT use it	8	7
Did not provide this - I WOULD have used it if they had.....	35	48
Did not provide this - I would NOT have used it if they had.....	11	9
Not sure	36	30
 Provided this	 18	 14
Did not provide this	46	57

i. Food pantry

Provided this – I used it.....	9	9
Provided this - I did NOT use it	10	8
Did not provide this - I WOULD have used it if they had.....	30	39
Did not provide this - I would NOT have used it if they had.....	13	10
Not sure	38	33
 Provided this	 19	 18
Did not provide this	43	49

j. Mental health care

Provided this – I used it.....	6	6
Provided this - I did NOT use it	19	17
Did not provide this - I WOULD have used it if they had.....	22	30
Did not provide this - I would NOT have used it if they had.....	12	9
Not sure	42	38
 Provided this	 25	 23
Did not provide this	34	39

CONTINUER STOP-OUT
CONTINUER CARE STOP-OUT CARE

k. Transportation subsidies or stipend to classes

Provided this – I used it.....	7	8
Provided this - I did NOT use it	8	5
Did not provide this - I WOULD have used it if they had.....	29	41
Did not provide this - I would NOT have used it if they had.....	13	11
Not sure	42	34
 Provided this	 16	 14
Did not provide this	42	52

l. Childcare subsidies

Provided this – I used it.....	2	5
Provided this - I did NOT use it	9	7
Did not provide this - I WOULD have used it if they had.....	21	41
Did not provide this - I would NOT have used it if they had.....	18	9
Not sure	50	38
 Provided this	 11	 11
Did not provide this	39	51

m. On-campus full-time childcare

Provided this – I used it.....	3	3
Provided this - I did NOT use it	10	7
Did not provide this - I WOULD have used it if they had.....	22	41
Did not provide this - I would NOT have used it if they had.....	21	14
Not sure	44	35
 Provided this	 13	 10
Did not provide this	43	55

CONTINUER STOP-OUT
CONTINUER CARE STOP-OUT CARE

n. On-campus drop-in childcare

Provided this – I used it.....	2	4
Provided this - I did NOT use it	9	9
Did not provide this - I WOULD have used it if they had.....	21	42
Did not provide this - I would NOT have used it if they had.....	24	12
Not sure	43	33
Provided this	12	13
Did not provide this	45	54

Q55. {ASK OF ALL} Now you are going to see a list of experiences that some families have faced making ends meet. For each one, please indicate if you have experienced this in the past year. **{RANDOMIZE}**
Select one for each option

Column:

Sorted by Yes

55q.{ASK IF CAREGIVER} Had a child who accessed the free and reduced price lunch program	55	55	54	54
55n.Fallen behind on a credit card, utility, loan, or other bill	43	56	59	68
55m.Applied for public benefits	46	58	52	62
55f.Received free food or meals from family or friends because you did not have enough money to buy food	44	55	46	53
55g.Skipped meals because you did not have enough money to buy food	42	47	48	52
55e.Received free food or meals from a food pantry or meal program	45	51	42	48
55h.Went hungry because you did not have enough money to buy food	39	50	42	46
55k.Fell behind on your rent or mortgage.....	35	49	42	51
55i.Had either the gas, electricity, or telephone turned off because the bill was not paid	39	47	38	44
55a.Not gotten or postponed getting medical care or surgery because of a lack of money or insurance	36	43	40	43
55d.Been without health insurance coverage	39	45	36	38
55j.Moved in with other people even for a little while because of financial problems.....	39	44	35	39
55b.Needed to fill a prescription for yourself but could not afford to	38	49	35	41
55o.Had to miss work or couldn't work in order to care for a child or other family member.....	35	48	32	60
55l.Been threatened with foreclosure or with eviction	33	43	28	35
55c.Needed to fill a prescription for a family member but could not afford to.....	34	44	26	30
55p.Applied for emergency student aid relief through your college	40	45	13	17

CONTINUER STOP-OUT
CONTINUER CARE STOP-OUT CARE

a. Not gotten or postponed getting medical care or surgery because of a lack of money or insurance.

Yes	36	43	40	43
No	51	48	53	51
Not sure	13	9	7	6

b. Needed to fill a prescription for yourself but could not afford to.

Yes	38	49	35	41
No	49	39	59	53
Not sure	13	12	6	6

c. Needed to fill a prescription for a family member but could not afford to.

Yes	34	44	26	30
No	53	46	66	62
Not sure	13	10	8	7

d. Been without health insurance coverage.

Yes	39	45	36	38
No	47	44	57	58
Not sure	13	12	7	4

e. Received free food or meals from a food pantry or meal program.

Yes	45	51	42	48
No	43	39	51	47
Not sure	12	10	6	5

f. Received free food or meals from family or friends because you did not have enough money to buy food.

Yes	44	55	46	53
No	43	34	48	42
Not sure	13	11	6	5

g. Skipped meals because you did not have enough money to buy food.

Yes	42	47	48	52
No	45	41	47	43
Not sure	13	12	5	5

CONTINUER STOP-OUT
CONTINUER CARE STOP-OUT CARE

h. Went hungry because you did not have enough money to buy food.

Yes	39	50	42	46
No	48	39	53	49
Not sure	14	11	6	5

i. Had either the gas, electricity, or telephone turned off because the bill was not paid.

Yes	39	47	38	44
No	47	42	56	50
Not sure	14	11	6	5

j. Moved in with other people even for a little while because of financial problems.

Yes	39	44	35	39
No	49	43	59	57
Not sure	12	13	5	4

k. Fell behind on your rent or mortgage.

Yes	35	49	42	51
No	51	40	51	43
Not sure	14	11	7	6

l. Been threatened with foreclosure or with eviction.

Yes	33	43	28	35
No	54	48	65	59
Not sure	14	9	7	6

m. Applied for public benefits.

Yes	46	58	52	62
No	41	31	41	32
Not sure	13	10	7	6

n. Fallen behind on a credit card, utility, loan, or other bill.

Yes	43	56	59	68
No	46	35	35	27
Not sure	11	9	6	6

CONTINUER STOP-OUT
CONTINUER CARE STOP-OUT CARE

o. Had to miss work or couldn't work in order to care for a child or other family member.

Yes	35	48	32	60
No	50	43	60	35
Not sure	14	9	7	5

p. Applied for emergency student aid relief through your college.

Yes	40	45	13	17
No	47	46	78	76
Not sure	13	9	10	7

q. {ASK IF CAREGIVER} Had a child who accessed the free and reduced price lunch program.

Yes	55	55	54	54
No	35	35	41	41
Not sure	10	10	5	5

Q56. {ASK OF ALL} Does the time you need for work, school, or family responsibilities and personal time change a great deal from week to week, somewhat from week to week, or stay about the same?
Select one

Changes a great deal week to week	34	43	19	24
Changes somewhat week to week	45	44	32	36
Stays about the same each week	17	13	42	37
Not sure	3	0	7	3

Q57. {ASK OF ALL} How much control do you have over your typical daily schedule: a lot, some, a little, or no control at all?
Select one

A lot	29	37	36	31
Some	42	41	38	40
A little	22	17	19	21
No control at all	5	5	5	5
Not sure	3	0	3	2
 A lot /some	 70	 78	 74	 71
A little /no control at all	27	22	24	27

CONTINUER STOP-OUT
CONTINUER CARE STOP-OUT CARE

Q58. {ASK OF ALL} Currently are you employed full-time, employed part-time, unemployed, retired, or a homemaker?

Select one

Employed full-time	39	46	41	43
Employed part-time.....	35	30	14	15
Unemployed, currently looking for work	13	13	12	11
Unemployed, not currently looking for work	6	3	6	5
Retired	2	2	13	3
Homemaker	3	6	12	20
Not sure	2	1	2	2

Q59. {ASK OF ALL} Switching gears slightly, please indicate if you are currently providing care for any of the following:

Select one for each option

Column:

Sorted by Yes

59a.A child (under the age of 18) who is at home.....	38	68	36	88
59c.An aging family member.....	33	41	23	23
59f.A family member with a mental illness.....	31	43	19	26
59d.A disabled family member	29	39	21	24
59e.A family member with a serious health issue	29	39	20	23
59b.An adult who needs help with self-care	26	38	17	15
59g.A family member dealing with alcohol or drug addiction issues	28	40	15	16

a. A child (under the age of 18) who is at home

Yes	38	68	36	88
No	54	27	61	11
Not sure	9	5	3	2

b. An adult who needs help with self-care

Yes	26	38	17	15
No	63	54	80	81
Not sure	10	8	4	4

CONTINUER STOP-OUT
CONTINUER CARE STOP-OUT CARE

c. An aging family member

Yes	33	41	23	23
No	58	52	74	73
Not sure	9	8	3	4

d. A disabled family member

Yes	29	39	21	24
No	61	55	76	72
Not sure	9	7	3	5

e. A family member with a serious health issue

Yes	29	39	20	23
No	61	53	77	73
Not sure	10	8	3	5

f. A family member with a mental illness

Yes	31	43	19	26
No	60	50	78	70
Not sure	10	7	3	3

g. A family member dealing with alcohol or drug addiction issues

Yes	28	40	15	16
No	62	51	81	79
Not sure	10	9	4	5

Q60. {ASK OF GROUP 1} Did your institution increase tuition, decrease tuition, or keep tuition the same as last year?

Select one

Increased – a lot	23	31
Increased – a little	32	32
Kept the same	32	29
Decreased – a little	4	3
Decreased – a lot	1	1
Not sure	8	4
Increased	55	63
Decreased	5	4

Q61. {ASK OF GROUP 2} Did your previous institution increase tuition, decrease tuition, or keep tuition the same as last year?

Select one

Increased – a lot	14	17
Increased – a little	19	16
Kept the same	13	16
Decreased – a little	1	1
Decreased – a lot	0	1
Not sure	53	49
Increased	32	33
Decreased	1	2

Q62. {ASK OF GROUP 1} Does your institution charge any fees for online learning?

Select one

Yes, charges fees for online learning	54	63
No	34	29
Not sure	13	7

Q63. {ASK OF GROUP 2} Did your previous institution charge any fees for online learning?

Select one

Yes, charged fees for online learning	28	34
No	25	27
Not sure	48	39

Q64. {ASK OF ALL} Do you have debt from student loans for yourself, a child, or another family member?

Select all that apply

Yes – self	48	56	32	41
Yes - child	11	23	3	3
Yes - other family member	12	11	6	7
No	31	21	56	47
Not sure	6	2	6	6

Q65. {ASK OF ALL} Do you believe that you will need additional training for your job or career?

Select one

Yes - will need additional training	61	67	41	57
No - will not need additional training	32	27	41	27
Not sure	7	6	18	17

CONTINUER STOP-OUT
CONTINUER CARE STOP-OUT CARE

Q66. {ASK OF ALL} Including yourself, how many people live in your household? **{ADD BOX FOR NOT SURE}**

Enter a number

1 to 2.....	36	18	41	7
3 or 4	35	49	40	55
More than 4.....	21	26	18	36
No answer.....	8	7	2	1

Q67. {ASK OF ALL} Do you have access to high-speed internet at home other than your mobile phone? Select one

Yes	86	89	79	83
No.....	11	11	18	16
Not sure	2	1	2	2

Q68. {ASK IF Q67=1, YES} {ASK OF GROUP 1} How would you describe the internet connection at your home to access your school’s course content?

Select one

	Weighted N=	431	148	0	0
	Unweighted N=	557	273	0	0
I can always access course content or experience only occasional issues	74	76			
I can connect to course content, but it is slow, unreliable, or difficult to access	23	21			
I cannot access the majority of course content with my connection	2	2			
I temporarily do not have an internet connection.....	1	0			

Q69. {ASK IF Q67=1} {ASK OF GROUP 2} How would you describe your internet connection at your home to access streaming content?

Select one

	Weighted N=	0	0	397	121
	Unweighted N=	0	0	478	202
I can always access streaming content or experience only occasional issues			87	85	
I can connect to streaming content, but it is slow, unreliable, or difficult to access			11	14	
I cannot access the majority of streaming content with my connection			1	0	
I temporarily do not have an internet connection.....			1	1	

CONTINUER STOP-OUT
CONTINUER CARE STOP-OUT CARE

Q70. {ASK IF Q67=1} Are you sharing your internet access with others in your household?

Select one

	Weighted N=	431	148	397	121
	Unweighted N=	557	273	478	202
Yes	84	90	83	92	
No	15	9	16	7	
Not sure	2	1	1	0	

Q71. {ASK IF Q67=1} How would you rate the quality of your internet connection at home?

Select one

	Weighted N=	431	148	397	121
	Unweighted N=	557	273	478	202
Excellent	50	52	37	37	
Good	38	37	52	51	
Just fair	10	9	10	9	
Poor	1	2	2	2	
Not sure	1	0	0	0	
Excellent /good	88	89	88	89	
Just fair /poor	12	11	11	11	

Q72. {ASK IF Q67=1} How much of a financial burden do internet costs place on you?

Select one

	Weighted N=	431	148	397	121
	Unweighted N=	557	273	478	202
Very high.....	26	35	7	9	
Somewhat high	41	40	38	45	
Somewhat low.....	22	18	26	23	
Very low	6	5	18	18	
Not applicable	5	2	11	5	
High	67	75	45	53	
Low	28	23	44	41	

Q73. {ASK OF ALL} Do you receive assistance from your college, the state, or the federal government to pay for internet?

Select all that apply

Yes - college	34	39	3	5
Yes - state.....	20	24	6	5
Yes - federal government.....	12	14	9	11
No	32	27	80	79
Not sure	7	3	5	5

Q74. {ASK OF GROUP 1} Which of the following internet-enabled devices, if any, do you primarily use to complete your coursework?

Select one

A laptop or desktop computer	60	58
A tablet	15	17
A mobile, or cellular device	23	24
I do not have access to such a device.....	1	1

Q75. {ASK OF GROUP 2} Which of the following internet-enabled devices, if any, would you primarily use to complete coursework if you were enrolled in a program?

Select one

A laptop or desktop computer	67	70
A tablet	11	8
A mobile, or cellular device	19	19
I do not have access to such a device.....	4	3

Q76. {ASK IF Q74=1,2,3} {ASK OF GROUP 1} How often are you able to consistently use your primary device to access course content and to complete class assignments?

Select one

	Weighted N=	494	165	0	0
	Unweighted N=	636	306	0	0
Always	51	50			
Sometimes.....	37	42			
Rarely	9	7			
Never	1	0			
Not sure	2	1			
Always /sometimes	89	92			
Rarely /never	9	7			

Q77. {ASK IF Q75=1,2,3} {ASK OF GROUP 2} How often would you be able to consistently use your primary device to access course content and to complete class assignments if you needed to?

Select one

	Weighted N=	0	0	482	142
	Unweighted N=	0	0	577	237
Always				68	66
Sometimes.....				23	26
Rarely				4	4
Never				1	1
Not sure				3	2
Always /sometimes				92	92
Rarely /never				5	5

Q78. {ASK OF ALL} Thinking about where you live, do you feel that you can or could take online classes without distractions?

Select one

Yes	66	71	62	57
No	25	23	25	34
Not sure	9	6	13	9

The remaining questions are for statistical purposes only.

Q79. Generally speaking, do you think of yourself as a Republican, a Democrat, an independent, or something else?

Select one

Q80. {If Republican} Do you consider yourself a strong or a not-so-strong Republican?

Select one

Q81. {If Democrat} Do you consider yourself a strong or a not-so-strong Democrat?

Select one

Q82. {If independent} Would you say you lean more towards the Republicans or more towards the Democrats?

Select one

Strong Democrat.....	23	29	13	10
Not-so-strong Democrat.....	13	9	12	11
Lean Democrat	6	6	8	7
Democrat	42	45	32	27
Independent.....	10	8	14	16
Republican.....	33	37	33	30
Lean Republican	8	7	7	8
Not-so-strong Republican	7	6	9	8
Strong Republican	19	24	17	13
Other.....	0	1	2	3
Not sure	9	6	13	18
Prefer not to answer.....	5	4	6	7

CONTINUER STOP-OUT
CONTINUER CARE STOP-OUT CARE

Q83. Are you married, unmarried with a partner, single, separated, divorced, or widowed?
Select one

Married	17	31	31	34
Unmarried with Partner	22	22	23	29
Single.....	53	39	28	22
Separated	2	2	3	3
Divorced.....	3	4	10	9
Widowed	1	0	4	2
Prefer not to answer.....	2	1	1	1

Q84. Do you have any children under the age of 18 living at home with you?
Select one

Yes	41	86	38	94
No	55	11	61	5
Prefer not to answer.....	4	3	1	1

Thank you for completing this survey. Have a great day!

SURVEY METHODOLOGY

Lake Research Partners designed and administered this survey which was conducted online from November 16th through December 7th, 2023 and reached a total of n=1242 respondents who were screened from a national online panel of mobile users into one of two groups:

1. “Continuers” were enrolled in a public vocational or technical college, public community college, or public two-year college anytime between January 2020 and July 2023, and are currently enrolled in a public vocational or technical college, public community college, or public two-year college, or were enrolled in a public four-year college or private two or four-year college anytime between January 2020 and July 2023 and transferred into a public vocational or technical college, public community college, or public two-year college since then. A total of n=644 interviews were conducted with “Continuers.”
2. “Stop-outs” were enrolled in a public vocational or technical college, public community college, or public two-year college anytime between January 2020 and July 2023 and are no longer enrolled. A total of n=598 interviews were conducted with “Stop-outs.”

The Continuers data were weighted slightly by gender.

We conducted additional interviews with respondents who are currently providing care for a child aged 0 to 12. A total of n=309 interviews were conducted with caregivers who are Continuers and a total of n=244 interviews were conducted with caregivers who are Stop-outs.

The margin of error is +/- 3.9% for Continuers, +/- 4.0% for Stop-outs, +/- 5.6% for Continuer caregivers, and +/- 6.3% for Stop-out caregivers. In interpreting survey results, all sample surveys are subject to possible sampling error; that is, the results of a survey may differ from those which would be obtained if the entire population were interviewed. The size of the sampling error depends upon both the total number of respondents in the survey and the percentage distribution of responses to a particular question. For example, if 50% of respondents in a sample of 500 respondents answered “Yes” to a particular question, we can be 95% confident that the true percentage will fall within 4.0 percentage points, or from 46.0% to 54.0%. The table below represents the estimated sampling error for different percentage distributions of responses.

**Margin of Error
for Different Percentage Distributions and Different Sample Sizes
(95% confidence)**

PERCENTAGES NEAR									
Sample Size	10	20	30	40	50	60	70	80	90
600	2.4	3.2	3.7	3.9	4.0	3.9	3.7	3.2	2.4
400	2.9	3.9	4.5	4.8	4.9	4.8	4.5	3.9	2.9
300	3.4	4.5	5.2	5.5	5.7	5.5	5.2	4.5	3.4
250	3.7	5.0	5.7	6.1	6.2	6.1	5.7	5.0	3.7
100	5.9	7.8	9.0	9.6	9.8	9.6	9.0	7.8	5.9